INFORMATION TECHNOLOGY

Career Ladder

Programming and Software Development

High School Diploma or GED
- Customer Service Representatives
  - $11.74/hr
  - 3,713 Openings
- Computer Support Specialists
  - $19.45/hr
  - 4,417 Openings
- Web Developers, User Interface (UI) and User Experience (UX) Designers
  - $85,400/yr
  - 3,962 Openings
- Software Developers and Engineers, Mobile Applications Developers, Software Testers and Quality Assurance Analysts, Operations Analysts, Business Analysts, IT Project Managers, Hardware Engineers
  - $103,800 - $121,500/yr
  - 40,732 Openings

Certificate or Diploma (1-2 Years) AND/OR Vocational Training, Apprenticeships
- Customer Service Representatives
  - $11.74/hr
  - 3,713 Openings
- Computer Support Specialists
  - $19.45/hr
  - 4,417 Openings
  - $102,400 - $118,000/yr
  - 48,928 Openings

Associate Degree (2 Years)
- Customer Service Representatives
  - $11.74/hr
  - 3,713 Openings
- Computer Support Specialists
  - $19.45/hr
  - 4,417 Openings
- Network/Systems Support Specialists
  - $79,600/yr
  - 601 Openings
- Database Administrators, Data Warehousing Specialists, Business Intelligence Analysts, Data Analysts, Database Architects, Business Intelligence Developers, IT Project Managers, Sales Engineers, Data Engineers
  - $99,800 - $114,200/yr
  - 24,165 Openings

Bachelor’s Degree (4 Years)
- Customer Service Representatives
  - $11.74/hr
  - 3,713 Openings
- Computer Support Specialists
  - $19.45/hr
  - 4,417 Openings
- Computer Scientists, Systems Engineering Managers, Chief Information Security Officers
  - $124,100 - $164,800/yr
  - 670 Openings
- Data Scientists
  - $124,100/yr
  - 1,124 Openings

Post-Graduate Degree
- Customer Service Representatives
  - $11.74/hr
  - 3,713 Openings
- Computer Support Specialists
  - $19.45/hr
  - 4,417 Openings
- Network/Systems Support Specialists
  - $79,600 - $85,400/yr
  - 3,411 Openings
- Data Scientists
  - $124,100 - $164,800/yr
  - 670 Openings

Wages represent entry-level hourly pay for positions at the High School/GED and Certificate/Diploma levels, and average annual salaries for positions at the associate, bachelor, and post-graduate degree levels. Wages calculated by JobsEQ based on 2017 Occupational Employment Statistics (OES) data from the BLS.

www.nvcc.edu/workforce