myNOVA (VCCS) MFA – Text Message

This guide details the steps to setup myNOVA (VCCS) Multi-factor Authentication (MFA) with text message using your mobile device.

Note: If you experience any issues following these steps, please contact the IT Help Desk by phone at 703-426-4141 or email at ithelpdesk@nvcc.edu.

Edit Profile Settings

Note: You must enter your mobile number in SIS to setup and use MFA. Follow these instructions to enter your mobile number in SIS.

1. Go to https://identity.my.vccs.edu/.
2. Enter your myNOVA (VCCS) username and click the Go button.
3. Enter your myNOVA (VCCS) password and click the Go button.
4. Click the icon at the top of the Applications page and select Profile Settings.
5. Click the Edit Profile button when prompted.
6. Select OPT-IN MFA SMS and click the Save button.
7. A message displays stating the operation was successful. Click the **Close** button.

8. Click the **icon** at the top of the Applications page and select **Logout**.

9. Click the **BACK TO LOGIN SCREEN** button.

**Sign In to myNOVA (VCCS) with MFA**

1. Enter your myNOVA (VCCS) username and click the **Go** button.

2. Enter your myNOVA (VCCS) password and click the **GO** button.

**Note:** If you fail authentication twice, please wait at least 15-20 minutes to reattempt or risk account lockout.

3. Receive the **SMS** code as a text message.

4. Enter the SMS code when prompted and click the **GO** button.