



myNOVA (VCCS) MFA – Text Message

This guide details the steps to setup myNOVA (VCCS) Multi-factor Authentication (MFA) with text message using your mobile device.


Note: If you experience any issues following these steps, please contact the IT Help Desk by phone at 703-426-4141 or email at ithelpdesk@nvcc.edu.

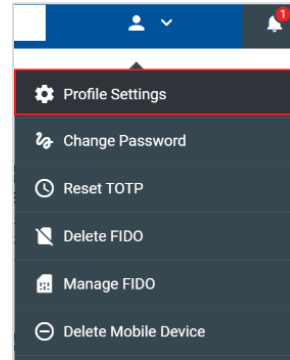
Edit Profile Settings

Note: You must enter your mobile number in SIS to setup and use MFA. Follow [these instructions](#) to enter your mobile number in SIS.

1. Go to <https://identity.my.vccs.edu/>.
2. Enter your myNOVA (VCCS) username and click the **Go** button.

3. Enter your myNOVA (VCCS) password and click the **Go** button.

4. Click the  icon at the top of the Applications page and select **Profile Settings**.

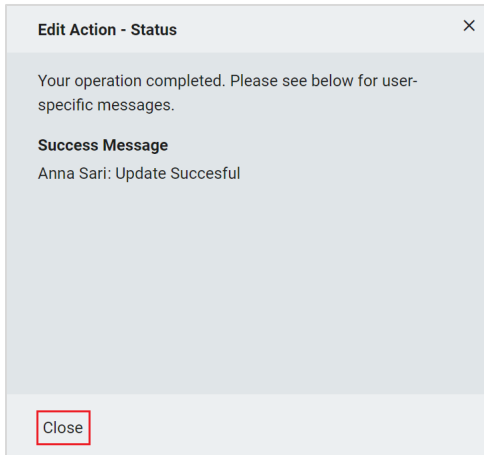



5. Click the **Edit Profile** button when prompted.

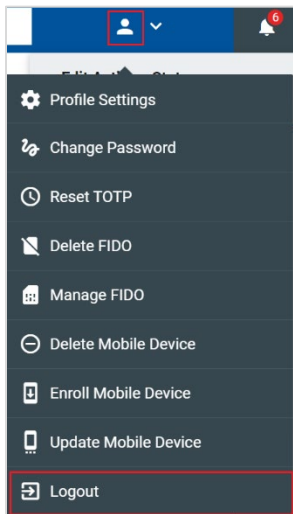
6. Select **OPT-IN MFA SMS** and click the **Save** button.



- A message displays stating the operation was successful. Click the **Close** button.



- Click the  icon at the top of the Applications page and select **Logout**.

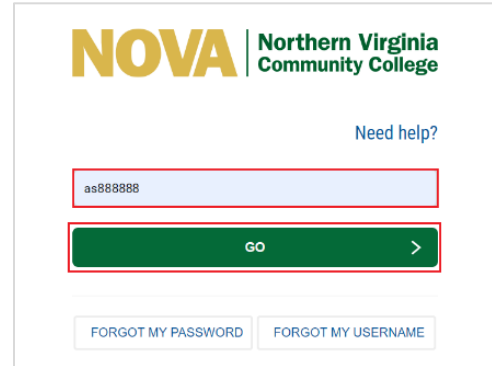


- Click the **BACK TO LOGIN SCREEN** button.

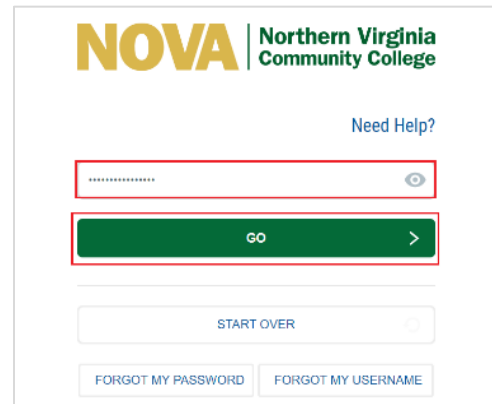


Sign In to myNOVA (VCCS) with MFA

- Enter your myNOVA (VCCS) username and click the **Go** button.

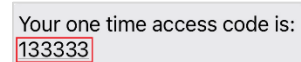


- Enter your myNOVA (VCCS) password and click the **GO** button.



Note: If you fail authentication twice, please wait at least **15-20** minutes to reattempt or risk account lockout.

- Receive the **SMS** code as a text message.



- Enter the SMS code when prompted and click the **GO** button.

