

IMPORTANT FINANCIAL AID AWARD INFORMATION

Your fall and/or spring semester financial aid at NOVA has been determined or adjusted. Please carefully review all the information found within this message and the additional resources provided through the links listed below.

View Your Aid:

1. Return to the [NOVA Student Center](#).
2. Click "View Financial Aid".
3. Click the appropriate aid year.
4. Click each aid type for the terms and conditions.

Know if You Owe:

Your aid may change if you are enrolled in and/or attend fewer than 12 [eligible credits](#). If you are registered for classes, use the [Account Inquiry](#) tool as outlined below to determine if you owe a balance.

1. Return to the "Student Center".
2. Click "[Account Inquiry](#)" to view total charges.
3. Click the yellow [Pending Financial Aid](#) button, if available, to recalculate your aid based on the current number of eligible credits in which you are enrolled.
4. Determine if you owe a remaining balance and if so, make arrangements to pay it by the [payment deadline](#). Information on payment options, including the payment plan, can be found on the [Payment Methods](#) webpage.

Financial Aid Refunds:

If financial aid exceeds the amount of your charges (including, but not limited to, tuition, fees, and book charges), a refund will be issued to you. Your refund, if applicable, will be processed according to the following approximate dates. Note that attendance must be verified after the College's last day to drop full semester classes with a refund prior to disbursing funds.

Fall: Mid-October Spring: Mid-February Summer: Mid-June

Please note: If you are enrolled in all online classes or later starting classes, refunds may be held until class participation can be verified.

Next Steps:

1. Register for all eligible courses you plan to attend this term by the last day to drop full semester classes with a refund.
2. Select your [refund preference](#) if you have not already done so.

3. Purchase your required books and supplies. If using financial aid to do so, instructions can be found at [Buy Books, Supplies, or a Laptop with Financial Aid](#).
4. Review information on [awards, adjustments, disbursements and refunds](#) before financial aid is disbursed to your student account. Dropping or withdrawing from classes can result in a reduction of your financial aid for the current term. You must also meet the [Satisfactory Academic Progress \(SAP\) requirements](#) to remain eligible for financial aid in future terms.
5. Know your [Financial Aid Students Rights & Responsibilities](#).
6. Review the important financial aid information provided in the [NOVA Financial Aid Handbook](#).

Optional Steps:

1. To view institutional scholarship opportunities, visit NOVA's [scholarship webpage](#).
2. To learn more about the Work-Study program, visit NOVA's [work-study webpage](#).
3. Accept, decline, or reduce any offered Federal Direct Loans. Instructions are available at [Accept/Decline Financial Aid](#). To learn more about student loans visit NOVA's [loan webpage](#).

Questions?

If you have questions about this information, please call the [24-Hour Student Support Center](#) at 1-855-323-3199 or contact the [Financial Aid Office](#).