NOVACares, NOVA Police Department, and NOVA Loudoun Campus present:

**Skills For Calming Confrontations**

**Dealing with Students in Crisis (2:00 – 2:45)**
MaryAnn Raybuck, LCSW
NOVA Cares Program Manager
Participants will learn how to interact and de-escalate students in distress.

**Dealing with Difficult People (2:45 – 3:15)**
Lt. John Weinstein
NOVA Police Dept. Commander – District 3
Learn how what we say and how we say it can be the difference between an argument and compliance. How we speak and interact with others can also reduce complaints and enhance our reputation as caring professionals.

**Panel Discussion (3:15 – 4:30)**
Panelists include: Chief Dan Dusseau, NOVA PD; Lauren Arevalo, Acting Assoc. Dean, CHS Division, Loudoun Campus; Monica Chenault, MS, Program Manager, NOVA Cares; Debbie Wyne, Dean of Students, Loudoun Campus; Dr. Elizabeth Harper, Associate VP, Student Services; Sgt. William Spaulding, NOVA PD; Assoc. Dean, NAS Division, Loudoun Campus; Lt. John Weinstein, NOVA PD

**Tuesday, Dec. 8th**
**2:00 – 4:30pm**
Higher Education Center (LHEC) Event Space (Room 203)
NOVA Loudoun Campus
21200 Campus Drive
Sterling, VA 20164

**OPEN TO ALL NOVA FACULTY AND STAFF**

If you need accommodations to attend this event, please contact Debbie Wyne at dwyne@nvcc.edu