

Requesting GET Funds From Family/Friends

Funds can be requested through the GET mobile app and the website

Step 1: From the 'Overview' screen on the web version, enter the contact information, account, and message in the 'Ask For Funds' Section.

NOVA Northern Virginia Community College
Overview

Overview

Print Overview

ACCOUNT NAME	BALANCE
Fac/Staff ACES	\$0.00

+ Add Funds

My Recent Transactions

View All Transaction History | Print Recent Transactions

ACCOUNT NAME	DATE & TIME	ACTIVITY DETAILS	AMOUNT (\$ / MEALS)
No Transactions			

Quick Links:

- Add Funds
- Add Credit Card
- I Lost My Card
- Upload ID Photo
- Edit Password
- Edit Contact Information
- Where Can I Use My Card?
- NOVACARD Home

Ask For Funds:

Need funds fast? Send an email to someone close to you and ask them for funds!

All fields are required.

Recipient Email:

Recipient Name:

Select Your Account:

Enter Message Here.

Submit

From the GET Mobile App, select the 'Accounts' screen on the bottom navigation and select the 'request funds option'

Complete the name, email, account, and message portion, then select 'Send Request'

Accounts

Add Funds Request Funds

All Accounts >

Fac/Staff ACES \$0.00 >

RECENT TRANSACTIONS

Home Accounts Explore Settings

Request funds

Email a friend or family member to request a deposit to your account.

Name

Email Address

Select Your Account

Message

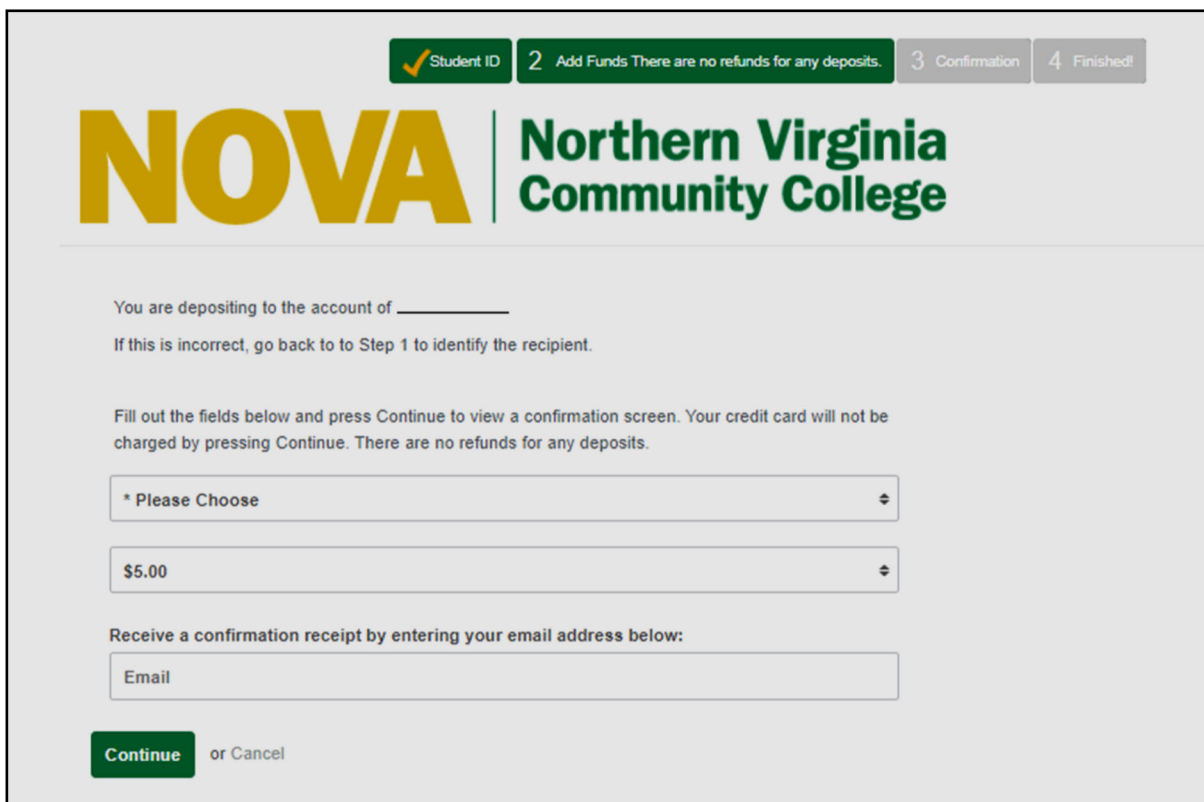
SEND REQUEST

Step 2: For a family member or friend to add funds, they should click the link in the email request to be routed to add funds. This option prepopulates all account information they need.

**Note: If they do not use this link, they can go to <https://get.cbord.com/nvcc/full/login.php>, select the link for 'Parents, Guardians, and Other Relatives', and enter the student ID number, first name, last name, and date of birth.*



Step 3: Complete the options for account, amount, and confirmation email for deposit
Select 'Continue'



Step 4: Confirm the deposit information provided before moving on to payment information

The screenshot shows a payment confirmation page for NOVA Northern Virginia Community College. At the top, there is a progress bar with four steps: 'Student ID' (checked), 'Add Funds There are no refunds for any deposits.' (checked), '3 Confirmation' (active), and '4 Finished!'. The NOVA logo is prominently displayed on the left. Below the logo, the text reads: 'Please review the information below. If it is correct, press Continue to complete your deposit.' The information to be reviewed includes: Account: Fac/Staff ACES, Deposit Amount: \$5.00, Credit Card: Credit Card, and Email: [redacted]. At the bottom of the form, there is a green 'Enter Payment' button followed by 'or Cancel'. At the very bottom of the page, there are links for 'Help | Terms of Use | Privacy Policy'.

Step 5: Enter the credit card information for the deposit and click 'Submit'
Payment Method Options are AMEX, Visa, and MasterCard (No Discover)

The screenshot shows the 'CBORD Secure Payment Form'. The form is divided into two main sections: 'Order Summary' and 'Credit Card Information'. The 'Order Summary' section shows 'Order Date' as 01/22/21 and 'Order Amount' as \$5.00. The 'Credit Card Information' section contains several input fields: 'Name as on Card', 'Card Billing Address', 'Card Billing Zip', 'Card Number', 'Card Expiration Date (MMYY)', and 'CVV2/CID'. A blue 'Submit' button is located at the bottom center of the form.