

# OFFICE OF INSTITUTIONAL EFFECTIVENESS AND STUDENT SUCCESS

No. 30-20 May 2020

#### **RESEARCH BRIEF**

## NOVA's Response to COVID-19: Findings from the Spring 2020 COVID-19 Student Survey

During the Spring 2020 semester, Northern Virginia Community College (NOVA) responded quickly to the COVID-19 pandemic. During this time, NOVA began evaluating the short- and long-term effects the pandemic could have on student learning. To this end, NOVA partnered with the organization Ithaka S+R to conduct a survey regarding students' experiences and needs.

This Brief presents NOVA's results from the *COVID-19 Student Survey*, which was administered to students between April 21 and May 1, 2020. Of the 9,997 NOVA students who received a link to the survey, 559 (6 percent) completed the survey.

#### **Key Findings**

#### **Effectiveness of NOVA Communications**

A majority of students indicated they knew where to find up-to-date information about NOVA's
policies during the pandemic, suggesting NOVA has been effective in disseminating key
information. However, over half of respondents indicated they would like to know more about
academic advising resources and information the College is offering during the pandemic.

#### **Impact on Student Learning**

- During the transition to remote learning, students indicated they struggled the most with completing group assignments or presentations. Some students also found it difficult to access some course materials, such as technical reports and standards.
- Additionally, many students have found it difficult to manage their time, as well as balance family, household, and school responsibilities during the pandemic.

#### **Impact on Health and Well-Being**

- Students struggled to stay connected to other NOVA students during the transition to remote learning. However, many students still felt connected to their instructors during this time.
- More than half of students were concerned about their mental and/or physical health.
- More than half of students indicated they did not know where to find information about emergency resources, suggesting NOVA could improve communications regarding assistance options for students.

#### **Impact on Enrollment and Graduation Plans**

- Nearly two-thirds of respondents indicated they still planned to enroll in Fall 2020. Of those with no plans to reenroll, the majority indicated they planned to graduate or transfer.
- Many students were unsure of how the COVID-19 pandemic might alter their timeline and plans for graduation from NOVA.

## Part I. Effectiveness of NOVA Communications during COVID-19

This section presents results from survey questions asking students about the effectiveness of NOVA communications during the COVID-19 pandemic.

## Finding Up-to-Date Information about NOVA's Policies

A majority of students (77 percent) strongly or somewhat agreed that they know where to find the most up-to-date information about NOVA's polices. This suggests that NOVA has been effective in disseminating key information to students.

100% 80% 60% 42% 35% 40% 20% 9% 7% 6% 0% Strongly Somewhat Neither Agree Somewhat Strongly Agree Agree Nor Disagree Disagree Disagree

Figure 1. Tell us the extent to which you agree or disagree: I know where to go to find the most up-to-date information about NOVA's policies during the COVID-19 pandemic.

## **Understanding NOVA's Policies**

A majority of students indicated they understood each of the four policy areas listed below.

- The highest percentage of students indicated they understood NOVA's policy on coursework (87 percent).
- The lowest percentage of students indicated they understood NOVA's policy on travel, including College-sponsored travel, study abroad, and personal travel (57 percent).

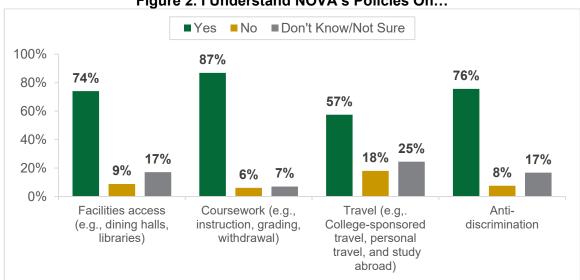


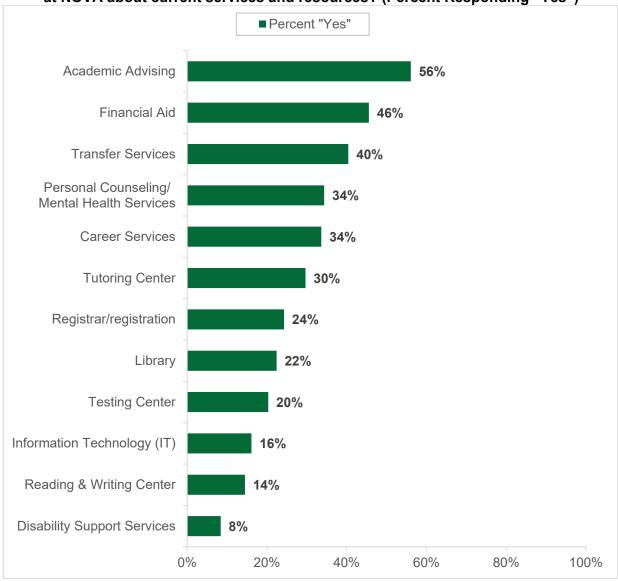
Figure 2. I Understand NOVA's Policies On...

## **Information from NOVA Offices and Departments**

The survey asked students whether they would like to hear more from select offices or departments at NOVA about current services and resources offered during COVID-19. Students were able to select more than one office or department.

- More than half of survey respondents (56 percent) indicated they would like to hear more from academic advising about current services and resources offered during COVID-19.
- Additionally, substantial percentages of respondents indicated they would like to hear more information about financial aid (46 percent), transfer services (40 percent), counseling and mental health services (34 percent), and career services (34 percent).

Figure 3. Would you like to hear more from any of the following offices or departments at NOVA about current services and resources? (Percent Responding "Yes")



\*Note: Respondents were asked to select all that apply so percentages will not sum to 100 percent.

## **Part II. Impact on Student Learning**

This section presents results from survey questions asking students about the impact of the COVID-19 pandemic on their ability to learn and complete coursework during the current term.

## **Course Delivery During COVID-19**

Due to the COVID-19 pandemic, NOVA transitioned to remote learning in March 2020 for the remainder of the Spring 2020 term. For this survey question, students were asked to select the format in which their classes were currently being delivered. Students were able to select more than one format.

- During the COVID-19 pandemic, over three-fourths (78 percent) of respondents indicated they were enrolled in a course that was now being delivered online in real time.
- Additionally, more than half (54 percent) of respondents indicated they were enrolled in a course that was being delivered online, but not in real time (e.g., a recorded lecture).

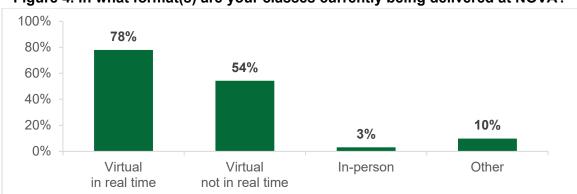


Figure 4. In what format(s) are your classes currently being delivered at NOVA?

\*Note: Respondents were asked to select all that apply so percentages will not sum to 100 percent.

#### **Ability to Complete Coursework**

More than two-thirds (69 percent) of respondents indicated that they had the tools and resources they needed to complete their Spring 2020 coursework. However, nearly one-quarter of students (24 percent) indicated they did not have the tools they needed to effectively complete coursework.

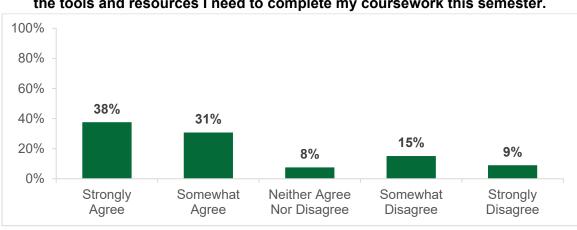


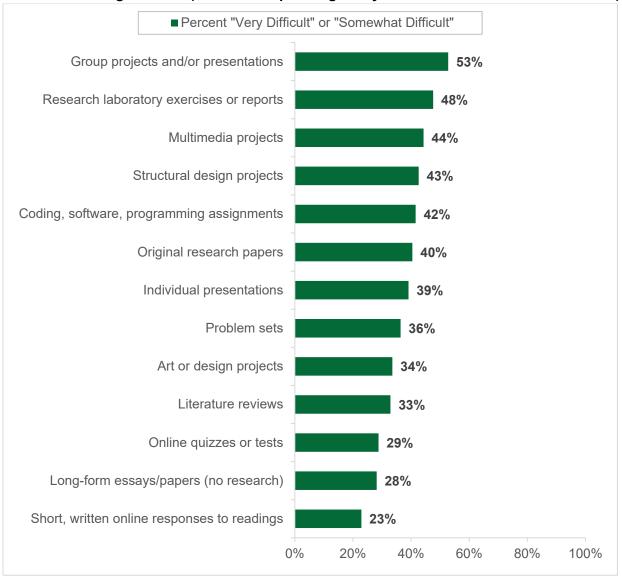
Figure 5. Tell us the extent to which you agree or disagree. I currently have the tools and resources I need to complete my coursework this semester.

## **Ability to Perform Course Activities or Assignments**

The survey asked students whether they found it difficult to complete select course activities or assignments after the transition to remote learning. Students who indicated an activity was not applicable to their courses were excluded from percentage calculations for that activity.

- More than half (53 percent) of respondents indicated they found it difficult to complete
  group projects and/or presentations during the COVID-19 pandemic. In fact, more
  respondents found this activity difficult than any other course activity or assignment.
- A substantial number of respondents also found it difficult to complete research laboratory exercises or reports (48 percent), multimedia projects (44 percent), structural design projects (43 percent), and coding, software, and/or programming assignments (42 percent).

Figure 6. In the last week, how difficult has it been to perform each of the following course activities or assignments? (Percent Responding "Very Difficult" or "Somewhat Difficult")



<sup>\*</sup>Note: Percentage calculations exclude respondents who selected not applicable / have not worked on this in the past week.

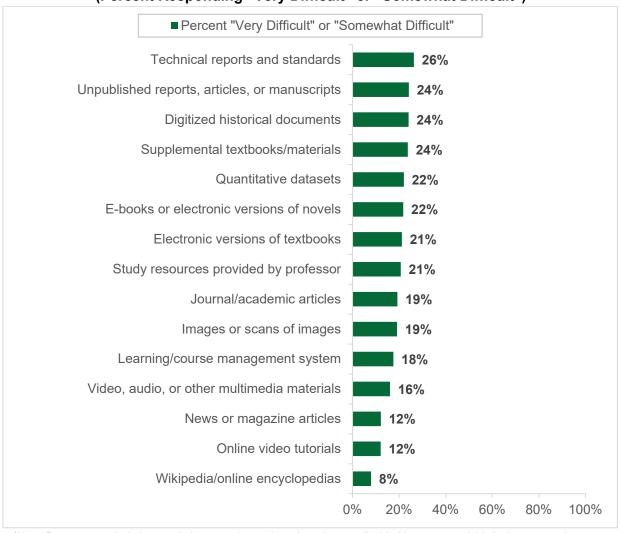
## **Ability to Use or Access Resources for Coursework**

The survey asked students whether they found it difficult to use select resources to complete their coursework after the transition to remote learning. Students who indicated a resource was not applicable to their courses were excluded from percentage calculations for that resource.

- Overall, only 26 percent or fewer respondents found it difficult to access or use each of the below listed resources during the COVID-19 pandemic, suggesting NOVA faculty have been able to effectively deliver required course materials to students.
- The highest percentage of respondents found it difficult to access and use technical reports and standards to complete coursework during the COVID-19 pandemic (26 percent).
- Some respondents also found it difficult to access and use unpublished reports, articles, or manuscripts (24 percent), digitized historical documents (24 percent), and supplemental textbooks and materials (24 percent).

Figure 7. In the last week, how easy or difficult has it been to use each of the following resources for completing your coursework?

(Percent Responding "Very Difficult" or "Somewhat Difficult")



\*Note: Percentage calculations exclude respondents who selected not applicable / have not used this in the past week.

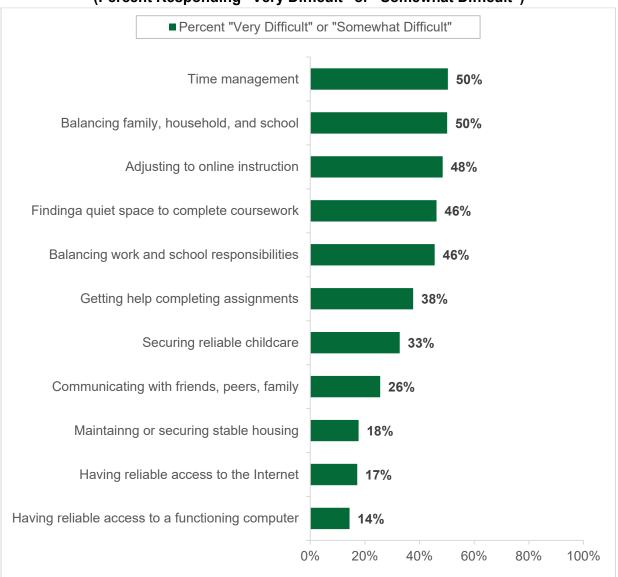
## **Ability to Complete Tasks and Balance Responsibilities**

The survey asked students whether they found certain tasks and responsibilities to be difficult during the COVID-19 pandemic. Students who indicated an activity was not applicable to them were excluded from percentage calculations for that activity.

- Half of respondents found time management, as well as balancing family, household, and school responsibilities to be difficult during the COVID-19 pandemic. In fact, more respondents found these activities to be difficult than any other activity.
- A substantial number of respondents also found it difficult to adjust to online instruction
  (48 percent), find a quiet space to complete their coursework (46 percent), and/or
  balance work and school responsibilities (46 percent).

Figure 8. In the last week, how easy or difficult have each of the following been for you?

(Percent Responding "Very Difficult" or "Somewhat Difficult")



<sup>\*</sup>Note: Percentage calculations exclude respondents who selected not applicable / have not done this task in the past week.

## Part III. Impact on Health and Well-Being

This section presents results from survey questions asking students about the impact of the COVID-19 pandemic on their health and well-being during the Spring 2020 term. Additional survey questions also ask about students' well-being in regards to food and housing insecurity.

#### Connection to Other Students and Instructors

- A majority of respondents (61 percent) indicated they do not feel connected to other NOVA students during the COVID-19 pandemic.
- However, almost half of respondents (47 percent) still feel connected to their instructors.

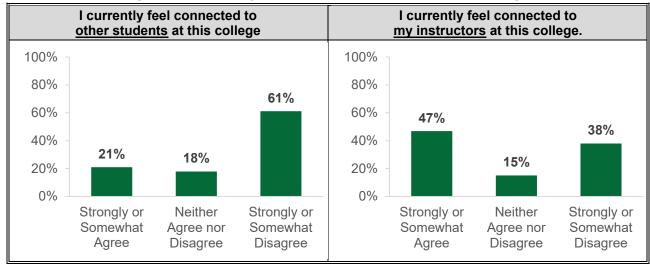


Figure 9. I currently feel connected to others at the college.

## **Physical and Mental Health Status**

A majority of respondents are concerned about their physical health (56 percent), as well as their mental health (59 percent) during the COVID-19 pandemic.

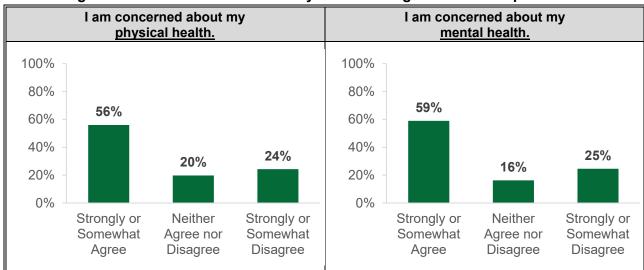


Figure 10. I am concerned about my health during the COVID-19 pandemic.

## **General Understanding of Pandemic Safety**

Almost all respondents (94 percent) strongly or somewhat agreed that they know what they need to do to be safe during the COVID-19 pandemic.

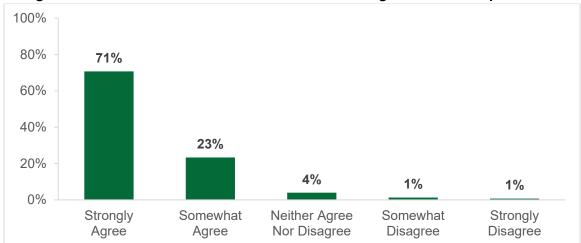


Figure 11. I know what I need to do to be safe during the COVID-19 pandemic.

## **Concerns about Food and Housing Insecurity**

Some respondents indicated they have concerns about food and/or housing during the next 30 days. Approximately 15 percent are concerned about having enough to eat, 21 percent are concerned about paying for food, 24 percent are concerned about paying for rent or mortgage, and 27 percent are concerned about utility bills.

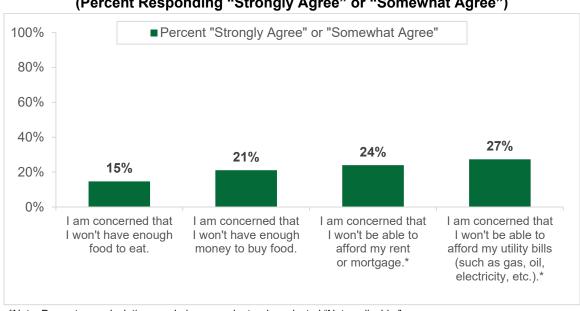


Figure 12. I am concerned about food and/or housing insecurity during the next 30 days. (Percent Responding "Strongly Agree" or "Somewhat Agree")

<sup>\*</sup>Note: Percentage calculations exclude respondents who selected "Not applicable."

## **Information about Emergency Resources**

Slightly less than half of respondents (43 percent) indicated they know where to find information on available emergency resources. This suggests NOVA could improve communications around emergency funding and loans, food pantries, or other options for students during the pandemic.

100% 80% 60% 40% 26% 23% 18% 17% 16% 20% 0% Strongly Somewhat Neither Agree Somewhat Strongly Agree Agree Nor Disagree Disagree Disagree

Figure 13. I currently know where to find information on available emergency resources (such as emergency funding/loans, food pantries, shelters, etc.).

## Part IV. Impact on Enrollment and Graduation Plans

This section presents results from survey questions asking students about their enrollment or graduation plans for the Fall 2020 semester.

#### **Intent to Re-Enroll for Fall 2020**

More than half of respondents (61 percent) indicated they were very or somewhat likely to reenroll at NOVA for the Fall 2020 semester. However, one-fifth of students indicated they were unlikely to enroll, and 13 percent were unsure of their enrollment plans.

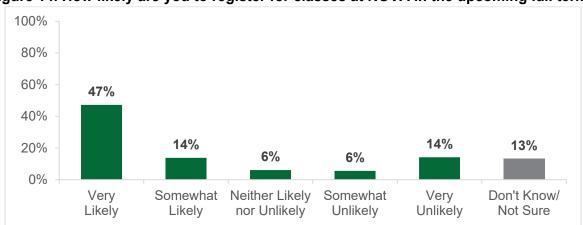
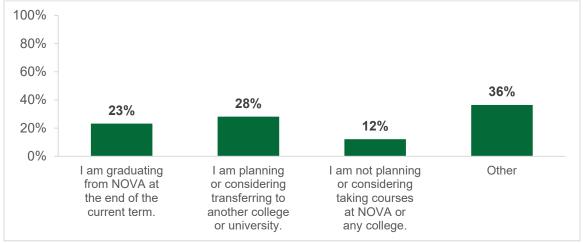


Figure 14. How likely are you to register for classes at NOVA in the upcoming fall term?

## Reasons for Not Re-Enrolling in Fall 2020

- Of students who indicated they were not likely to reenroll or were unsure of their enrollment plans, approximately half (51 percent) said they intended to graduate or transfer after the current term.
- However, 12 percent of these students indicated they were not planning to enroll at NOVA or any other college in Fall 2020.

Figure 15. Please select the statement below that best describes why you are unlikely to or not sure if you will register for classes at NOVA in the upcoming fall semester or term.

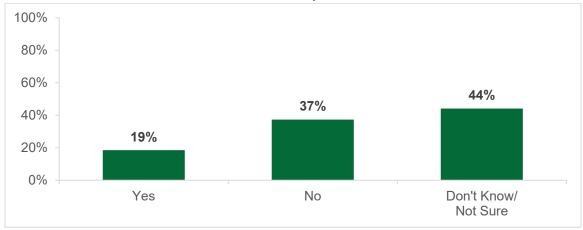


\*Note: Only includes respondents who indicated they were somewhat unlikely, very unlikely, or unsure if they would enroll in Fall 2020.

#### **Graduation Plans**

Of students who said they were likely to reenroll at NOVA in Fall 2020, a substantial number (44 percent) were unsure of the impact the COVID-19 pandemic will have on their graduation plans. However, 37 percent indicated they do not believe the pandemic will impact their intended timeframe for graduation from NOVA.

Figure 16. Has your timeframe for graduating from NOVA changed due to the COVID-19 pandemic?



\*Note: Only includes respondents who indicated they were very likely or somewhat likely to enroll in Fall 2020.

#### **Part V. Discussion and Conclusion**

Respondents' answers to the *COVID-19 Student Survey* indicate that most NOVA students know where to go to find up-to-date information about the College's polices during the pandemic, and students generally have a good understanding of these polices. This suggests that NOVA has been effective in disseminating key information to students during this difficult time. However, NOVA could improve communications in two ways: first, many students do not know where to go to find information about emergency assistance options. Therefore, NOVA could disseminate more information to students about emergency financial assistance and loans, food pantries, or other assistance programs. Second, many students suggested they would like more information about academic advising services and resources the College is offering during the pandemic.

In terms of student learning, most students felt they had the tools and resources they needed to complete their coursework. However, students found it difficult to complete some course activities remotely, such as group assignments and presentations. Additionally, students indicated that the pandemic has made it difficult for them to manage their time, as well as balance their many competing responsibilities effectively (such as home, work, family, and academic responsibilities). NOVA faculty and staff can improve on their ability to assist students with time management and course-specific tasks, including helping students understand better how to transition to remote learning. Such an effort may contribute to their success during this difficult time.

Additionally, the survey results underscore the importance of an attention to students' general wellness during this time. Survey responses suggest that students are finding it difficult to feel connected to other NOVA students. However, many still feel connected to instructors, suggesting faculty have been successful in their ability to maintain connections with their students. Another challenge for students is that a majority are concerned about their physical and/or mental health during the pandemic. Therefore, it is likely students are encountering many new challenges to their well-being during the pandemic that they otherwise would not have faced, and these challenges could affect their ability to be successful in their courses. Helping students to understand and navigate these challenges may be key to their success at NOVA.

## **Appendix: Data Tables**

## **Part I. Effectiveness of NOVA Communications**

Table 1. Tell us the extent to which you agree or disagree: I know where to go to find the most up-to-date information about NOVA's policies during the COVID-19 pandemic.

| Bashanas Ontion            | Resp | onses |
|----------------------------|------|-------|
| Response Option            | #    | %     |
| Strongly Agree             | 234  | 42.0  |
| Somewhat Agree             | 196  | 35.2  |
| Neither Agree nor Disagree | 39   | 7.0   |
| Somewhat Disagree          | 36   | 6.5   |
| Strongly Disagree          | 52   | 9.3   |
| Total Respondents          | 557  | 100.0 |

Table 2. I understand NOVA's current policies on...

| Response Option       |     | s access<br>ing halls,<br>ries) |     | ling, <sup>′</sup> | Travel<br>Colle<br>spons<br>person<br>study a | ege-<br>sored,<br>al, and | An<br>discrim | iti-<br>ination |
|-----------------------|-----|---------------------------------|-----|--------------------|---|---------------------------|---------------|-----------------|
|                       | #   | %                               | #   | %                  | #   | %                         | #             | %               |
| Yes                   | 411 | 74.1                            | 484 | 86.9               | 319   | 57.5                      | 419           | 75.6            |
| No                    | 49  | 8.8                             | 34  | 6.1                | 100   | 18.0                      | 42            | 7.6             |
| Don't Know / Not Sure | 95  | 17.1                            | 39  | 7.0                | 136   | 24.5                      | 93            | 16.8            |
| Total Respondents     | 555 | 100.0                           | 557 | 100.0              | 555   | 100.0                     | 554           | 100.0           |

Table 3. Would you like to hear more from any of the following offices or departments at NOVA about current services and resources?

| Pennance Ontion                              | Co  | ount |
|--|-----|------|
| Response Option                              | #   | %    |
| Academic advising                            | 240 | 56.1 |
| Financial aid                                | 195 | 45.6 |
| Transfer services                            | 173 | 40.4 |
| Personal counseling / mental health services | 147 | 34.3 |
| Career Services                              | 144 | 33.6 |
| Tutoring Center                              | 127 | 29.7 |
| Registrar / registration                     | 104 | 24.3 |
| Library                                      | 96  | 22.4 |
| Testing Center                               | 87  | 20.3 |
| Information Technology (IT)                  | 69  | 16.1 |
| Reading & Writing Center                     | 62  | 14.5 |
| Disability Support Services                  | 36  | 8.4  |
| Total Respondents                            | 428 |      |

\*Note: Respondents were asked to select all that apply so percentages will not sum to 100 percent.

## Part II. Impact on Student Learning

Table 4. In what format(s) are your classes currently being delivered at NOVA?

Please select all that apply.

| Response Option  | Count |      |  |  |
|--|-------|------|--|--|
| Response Option  | #     | %    |  |  |
| Virtual in real time (students are expected to attend a virtual class at a specified time)                               | 428   | 78.0 |  |  |
| Virtual not in real time (students can watch a pre-recorded lecture and/or participate in course activities at any time) | 298   | 54.3 |  |  |
| In-person  | 17    | 3.1  |  |  |
| Other  | 54    | 9.8  |  |  |
| Total Respondents  | 549   |      |  |  |

<sup>\*</sup>Note: Respondents were asked to select all that apply so percentages will not sum to 100 percent.

Table 5. Tell us the extent to which you agree or disagree: I currently have the tools and resources I need to complete my coursework this semester.

| · · · · · · · · · · · · · · · · · · · |           |       |  |  |
|---------------------------------------|-----------|-------|--|--|
| Response Option                       | Responses |       |  |  |
| response Option                       | #         | %     |  |  |
| Strongly Agree                        | 209       | 37.6  |  |  |
| Somewhat Agree                        | 171       | 30.8  |  |  |
| Neither Agree nor Disagree            | 42        | 7.6   |  |  |
| Somewhat Disagree                     | 84        | 15.1  |  |  |
| Strongly Disagree                     | 50        | 9.0   |  |  |
| Total Respondents                     | 556       | 100.0 |  |  |

Table 6. In the last week, how easy or difficult has it been to perform each of the following course activities or assignments?

| Response Option                             |     | "Very easy" or "Somewhat easy" |      | "Neither easy<br>nor difficult" |      | "Very difficult" or<br>"Somewhat difficult" |      |
|---|-----|--------------------------------|------|---------------------------------|------|---|------|
|   |     | #                              | %    | #                               | %    | #   | %    |
| Group projects and/or presentations         | 290 | 80                             | 27.6 | 57                              | 19.7 | 153   | 52.8 |
| Research laboratory exercises or reports    | 271 | 89                             | 32.8 | 53                              | 19.6 | 129   | 47.6 |
| Multimedia projects                         | 228 | 79                             | 34.6 | 48                              | 21.1 | 101   | 44.3 |
| Structural design projects                  | 115 | 32                             | 27.8 | 34                              | 29.6 | 49  | 42.6 |
| Coding, software, programming assign.       | 166 | 55                             | 33.1 | 42                              | 25.3 | 69  | 41.6 |
| Original research papers                    | 324 | 132                            | 40.7 | 61                              | 18.8 | 131   | 40.4 |
| Individual presentations                    | 276 | 113                            | 40.9 | 55                              | 19.9 | 108   | 39.1 |
| Problem sets                                | 338 | 145                            | 42.9 | 70                              | 20.7 | 123   | 36.4 |
| Art or design projects                      | 140 | 44                             | 31.4 | 49                              | 35.0 | 47  | 33.6 |
| Literature reviews                          | 310 | 138                            | 44.5 | 70                              | 22.6 | 102   | 32.9 |
| Online quizzes or tests                     | 507 | 274                            | 54.0 | 87                              | 17.2 | 146   | 28.8 |
| Long-form essays/papers (no research)       | 309 | 155                            | 50.2 | 67                              | 21.7 | 87  | 28.2 |
| Short, written online responses to readings | 432 | 269                            | 62.3 | 64                              | 14.8 | 99  | 22.9 |

<sup>\*</sup>Note: Percentage calculations exclude respondents who selected not applicable / have not worked on this in the past week.

Table 7. In the last week, how easy or difficult has it been to use each of the following resources for completing your coursework?

| Response Option                             |     | "Very easy" or "Somewhat easy" |      | "Neither easy<br>nor difficult" |      | "Very difficult" or<br>"Somewhat difficult" |      |
|---|-----|--------------------------------|------|---------------------------------|------|---|------|
| ·   |     | #                              | %    | #                               | %    | #   | %    |
| Technical reports and standards             | 171 | 73                             | 42.7 | 53                              | 31.0 | 45  | 26.3 |
| Unpublished reports, articles, manuscripts  | 178 | 87                             | 48.9 | 48                              | 27.0 | 43  | 24.2 |
| Digitized historical documents              | 187 | 93                             | 49.7 | 49                              | 26.2 | 45  | 24.1 |
| Supplemental textbooks/materials            | 333 | 193                            | 58.0 | 61                              | 18.3 | 79  | 23.7 |
| Quantitative datasets                       | 168 | 73                             | 43.5 | 58                              | 34.5 | 37  | 22.0 |
| E-books or electronic versions of novels    | 294 | 182                            | 61.9 | 48                              | 16.3 | 64  | 21.8 |
| Electronic versions of textbooks            | 378 | 240                            | 63.5 | 58                              | 15.3 | 80  | 21.2 |
| Study resources provided by professor       | 483 | 320                            | 66.3 | 63                              | 13.0 | 100   | 20.7 |
| Journal/academic articles                   | 301 | 191                            | 63.5 | 52                              | 17.3 | 58  | 19.3 |
| Images or scans of images                   | 340 | 221                            | 65.0 | 54                              | 15.9 | 65  | 19.1 |
| Learning/course management system           | 519 | 369                            | 71.1 | 59                              | 11.4 | 91  | 17.5 |
| Video, audio, or other multimedia materials | 386 | 259                            | 67.1 | 65                              | 16.8 | 62  | 16.1 |
| News or magazine articles                   | 280 | 190                            | 67.9 | 56                              | 20.0 | 34  | 12.1 |
| Online video tutorials                      | 414 | 312                            | 75.4 | 52                              | 12.6 | 50  | 12.1 |
| Wikipedia/online encyclopedias              | 353 | 282                            | 79.9 | 43                              | 12.2 | 28  | 7.9  |

<sup>\*</sup>Note: Percentage calculations exclude respondents who selected not applicable / have not used this in the past week.

Table 8. In the last week, how easy or difficult have each of the following been for you?

| Response Option                                  |     | "Very Easy" or<br>"Somewhat Easy" |      | "Neither easy<br>nor difficult" |      | "Very Difficult" or<br>"Somewhat Difficult" |      |
|--|-----|-----------------------------------|------|---------------------------------|------|---|------|
|  |     | #                                 | %    | #                               | %    | #   | %    |
| Time management                                  | 552 | 198                               | 35.9 | 76                              | 13.8 | 278   | 50.4 |
| Balancing family, household, and school          | 547 | 199                               | 36.4 | 74                              | 13.5 | 274   | 50.1 |
| Adjusting to online instruction                  | 549 | 203                               | 37.0 | 80                              | 14.6 | 266   | 48.5 |
| Finding a quiet space for completing coursework  | 554 | 251                               | 45.3 | 47                              | 8.5  | 256   | 46.2 |
| Balancing work and school responsibilities       | 494 | 174                               | 35.2 | 95                              | 19.2 | 225   | 45.5 |
| Getting help with completing assignments         | 507 | 215                               | 42.4 | 101                             | 19.9 | 191   | 37.7 |
| Securing reliable childcare                      | 165 | 52                                | 31.5 | 59                              | 35.8 | 54  | 32.7 |
| Communicating with friends, peers, and/or family | 547 | 318                               | 58.1 | 89                              | 16.3 | 140   | 25.6 |
| Maintaining or securing stable housing           | 486 | 328                               | 67.5 | 72                              | 14.8 | 86  | 17.7 |
| Having reliable access to the Internet           | 553 | 403                               | 72.9 | 55                              | 9.9  | 95  | 17.2 |
| Having reliable access to a functioning computer | 549 | 422                               | 76.9 | 48                              | 8.7  | 79  | 14.4 |

<sup>\*</sup>Note: Percentage calculations exclude respondents who selected not applicable / have not done this task in the past week.

## Part III. Impact on Health and Well-Being

Table 9. I currently feel connected to others at the college.

| Response Option            | I currently fee<br>other students | l connected to<br>at this college | I currently feel connected to my instructors at this college. |       |  |
|----------------------------|-----------------------------------|-----------------------------------|---|-------|--|
|                            | #                                 | %                                 | #   | %     |  |
| Strongly Agree             | 40                                | 7.2                               | 90  | 16.1  |  |
| Somewhat Agree             | 77                                | 13.8                              | 172   | 30.8  |  |
| Neither Agree nor Disagree | 100                               | 17.9                              | 84  | 15.1  |  |
| Somewhat Disagree          | 135                               | 24.2                              | 93  | 16.7  |  |
| Strongly Disagree          | 207                               | 37.0                              | 119   | 21.3  |  |
| Total Respondents          | 559                               | 100.0                             | 558   | 100.0 |  |

Table 10. I am concerned about my health during the COVID-19 pandemic.

| Response Option            | l am concern<br>physica |       | I am concerned about my<br>mental health. |       |  |
|----------------------------|-------------------------|-------|---|-------|--|
|                            | #                       | # %   |   | %     |  |
| Strongly Agree             | 148                     | 26.6  | 185                                       | 33.1  |  |
| Somewhat Agree             | 164                     | 29.4  | 145                                       | 25.9  |  |
| Neither Agree nor Disagree | 110                     | 19.7  | 91  | 16.3  |  |
| Somewhat Disagree          | 65                      | 11.7  | 50  | 8.9   |  |
| Strongly Disagree          | 70                      | 12.6  | 88  | 15.7  |  |
| Total Respondents          | 557                     | 100.0 | 559                                       | 100.0 |  |

Table 11. I know what I need to do to be safe during the COVID-19 pandemic.

|                            |      | <u>-</u> |
|----------------------------|------|----------|
| Response Option            | Resp | onses    |
| Response Option            | #    | %        |
| Strongly Agree             | 394  | 70.7     |
| Somewhat Agree             | 130  | 23.3     |
| Neither Agree nor Disagree | 22   | 3.9      |
| Somewhat Disagree          | 7    | 1.3      |
| Strongly Disagree          | 4    | 0.7      |
| Total Respondents          | 557  | 100.0    |

Table 12. I am concerned about food insecurity during the next 30 days.

| Response Option            | have <u>enoug</u> | ed that I won't<br>h food to eat<br>tt 30 days. | have enough mo | ed that I won't<br>oney to buy food<br>it 30 days. |
|----------------------------|-------------------|---|----------------|--|
|                            | # %               |   | #              | %  |
| Strongly Agree             | 35                | 6.3   | 53             | 9.5  |
| Somewhat Agree             | 47                | 8.4   | 65             | 11.6   |
| Neither Agree nor Disagree | 74                | 13.2  | 89             | 15.9   |
| Somewhat Disagree          | 75                | 13.4  | 81             | 14.5   |
| Strongly Disagree          | 328               | 58.7  | 271            | 48.5   |
| Total Respondents          | 559               | 100.0   | 559            | 100.0  |

Table 13. I am concerned about housing insecurity during the next 30 days.

| Response Option            | I am concerned that I won't be able to afford my rent or mortgage in the next 30 days. |       | to afford my rent or mortgage to afford my utility bill |       | utility bills |
|----------------------------|--|-------|---|-------|---------------|
|                            | #  | %     | #   | %     |               |
| Strongly Agree             | 67   | 13.5  | 63  | 12.4  |               |
| Somewhat Agree             | 52   | 10.5  | 76  | 15.0  |               |
| Neither Agree nor Disagree | 82   | 16.5  | 82  | 16.1  |               |
| Somewhat Disagree          | 54   | 10.9  | 54  | 10.6  |               |
| Strongly Disagree          | 241  | 48.6  | 233   | 45.9  |               |
| Total Respondents          | 496  | 100.0 | 508   | 100.0 |               |

\*Note: Percentage calculations exclude respondents who selected "Not applicable."

Table 14. I currently know where to find information on available emergency resources (such as emergency funding/loans, food pantries, shelters, etc.).

| Pagnanas Ontion            | Responses |       |  |
|----------------------------|-----------|-------|--|
| Response Option            | #         | %     |  |
| Strongly Agree             | 93        | 16.6  |  |
| Somewhat Agree             | 143       | 25.6  |  |
| Neither Agree nor Disagree | 131       | 23.4  |  |
| Somewhat Disagree          | 101       | 18.1  |  |
| Strongly Disagree          | 91        | 16.3  |  |
| Total Respondents          | 559       | 100.0 |  |

## Part III. Impact on Enrollment and Graduation Plans

Table 15. How likely or unlikely are you to register for classes at NOVA in the upcoming fall semester or term?

| Beenenee Ontion             | Responses |       |  |
|-----------------------------|-----------|-------|--|
| Response Option             | #         | %     |  |
| Very Likely                 | 264       | 47.2  |  |
| Somewhat Likely             | 77        | 13.8  |  |
| Neither Likely Nor Unlikely | 34        | 6.1   |  |
| Somewhat Unlikely           | 31        | 5.5   |  |
| Very Unlikely               | 79        | 14.1  |  |
| Don't Know / Not Sure       | 74        | 13.2  |  |
| Total Respondents           | 559       | 100.0 |  |

Table 16. Please select the statement below that best describes why you are unlikely to or not sure if you will register for classes at NOVA in the upcoming fall semester or term.

| Pagnanae Ontion  |     | Responses |  |
|--|-----|-----------|--|
| Response Option  | #   | %         |  |
| I am graduating from NOVA at the end of the current semester or term.          | 42  | 23.2      |  |
| I am planning on or considering transferring to another college or university. | 51  | 28.2      |  |
| I am not planning on or considering taking courses at NOVA or any college.     | 22  | 12.2      |  |
| Other  | 66  | 36.5      |  |
| Total Respondents  | 181 | 100.0     |  |

<sup>\*</sup>Note: Only includes respondents who indicated they were somewhat unlikely, very unlikely, or unsure if they would enroll in Fall 2020.

Table 17. Has your timeframe for graduating from NOVA changed due to the COVID-19 pandemic?

| Boonenes Ontion       | Responses |       |  |
|-----------------------|-----------|-------|--|
| Response Option       | # %       |       |  |
| Yes                   | 63        | 18.5  |  |
| No                    | 127       | 37.4  |  |
| Don't Know / Not Sure | 150       | 44.1  |  |
| Total Respondents     | 340       | 100.0 |  |

<sup>\*</sup>Note: Only includes respondents who indicated they were very likely or somewhat likely to enroll in Fall 2020.

## **Demographic Questions**

Table 18. How many semesters have you been a student at NOVA (including the current semester)?

| Response Option   | Responses |       |  |
|-------------------|-----------|-------|--|
| Response Option   | #         | %     |  |
| One               | 65        | 11.6  |  |
| Two               | 154       | 27.6  |  |
| Three             | 69        | 12.4  |  |
| Four              | 102       | 18.3  |  |
| More Than Four    | 168       | 30.1  |  |
| Total Respondents | 558       | 100.0 |  |

Table 19. What type(s) of courses are you currently taking at NOVA?

| Pagnanag Ontion   | Count |      |
|---|-------|------|
| Response Option   | #     | %    |
| Lecture or seminar  | 407   | 75.2 |
| Laboratory, experimental, or field study                        | 199   | 36.8 |
| Discussion section  | 98    | 18.1 |
| Fine and performing arts (e.g., art, music, dance, drama, etc.) | 59    | 10.9 |
| Capstone or thesis  | 13    | 2.4  |
| Honors  | 11    | 2.0  |
| Internship, practicum, or co-op                                 | 9     | 1.7  |
| Other   | 78    | 14.4 |
| Total Respondents   | 541   |      |

<sup>\*</sup>Note: Respondents were asked to select all that apply so percentages will not sum to 100 percent.

Table 20. Which of the following best describes your current major(s) or field(s) of study?

| Response Option                           | Responses |      |
|---|-----------|------|
| Response Option                           | #         | %    |
| Agriculture & Natural Resources           | 4         | 0.7  |
| Architecture & Engineering                | 34        | 6.1  |
| Arts & Humanities                         | 54        | 9.7  |
| Biological Sciences                       | 44        | 7.9  |
| Business                                  | 79        | 14.2 |
| Communications, Media, & Public Relations | 19        | 3.4  |
| Education                                 | 40        | 7.2  |
| Health Professions                        | 87        | 15.6 |
| Mathematics & Computer Science            | 76        | 13.7 |
| Physical Sciences                         | 18        | 3.2  |
| Social Sciences                           | 63        | 11.3 |
| Social Service Professions                | 7         | 1.3  |
| Other                                     | 129       | 23.2 |
| Total Respondents                         | 556       |      |

<sup>\*</sup>Note: Respondents were asked to select all that apply so percentages will not sum to 100 percent.

Table 21. What is your current caregiver status?

| Response Option  | Responses |       |
|--|-----------|-------|
| Response Option  | #         | %     |
| I am a parent / guardian of a dependent minor              | 85        | 15.3  |
| I am a caregiver for a parent, grandparent, and/or sibling | 34        | 6.1   |
| I am not a caregiver                                       | 438       | 78.6  |
| Total Respondents  | 557       | 100.0 |

<sup>\*</sup>Note: Respondents were asked to select all that apply; however, no respondent selected more than one option.

Table 22. Did one or more of your parents complete a degree from a four-year college or university?

| Boonenee Ontion   | Responses |       |  |
|-------------------|-----------|-------|--|
| Response Option   | #         | %     |  |
| Yes               | 308       | 55.5  |  |
| No                | 247       | 44.5  |  |
| Total Respondents | 555       | 100.0 |  |

Table 23. Have you received or are you currently eligible for a Federal Pell Grant?

| Bassanas Ontion       | Responses |       |  |
|-----------------------|-----------|-------|--|
| Response Option       | #         | %     |  |
| Yes                   | 158       | 28.4  |  |
| No                    | 193       | 34.6  |  |
| Don't Know / Not Sure | 206       | 37.0  |  |
| Total Respondents     | 557       | 100.0 |  |

Table 24. With which gender(s) do you most identify?

| Pagnanaa Ontion                      | Responses |      |  |
|--------------------------------------|-----------|------|--|
| Response Option                      | #         | %    |  |
| Man                                  | 170       | 30.6 |  |
| Woman                                | 365       | 65.6 |  |
| Non-Binary                           | 11        | 2.0  |  |
| Another option not listed here       | 1         | 0.2  |  |
| I prefer not to answer this question | 16        | 2.9  |  |
| Total Respondents                    | 556       |      |  |

<sup>\*</sup>Note: Respondents were asked to select all that apply so percentages will not sum to 100 percent.

Table 25. Do you identify as transgender?

| Response Option       | Responses |       |
|-----------------------|-----------|-------|
|                       | #         | %     |
| Yes                   | 6         | 1.1   |
| No                    | 529       | 95.5  |
| Don't Know / Not Sure | 19        | 3.4   |
| Total Respondents     | 554       | 100.0 |

Table 26. With which population group(s) do you most closely identify?

| Bonones Ontion                            | Responses |      |
|---|-----------|------|
| Response Option                           | #         | %    |
| White                                     | 209       | 37.6 |
| Asian or Asian American                   | 131       | 23.6 |
| Hispanic, Latino, Latina, or Latinx       | 107       | 19.2 |
| Black or African American                 | 91        | 16.4 |
| Middle Eastern or North African           | 34        | 6.1  |
| Native Hawaiian or Other Pacific Islander | 8         | 1.4  |
| American Indian or Alaska Native          | 6         | 1.1  |
| Another option not listed here            | 9         | 1.6  |
| I prefer not to answer this question      | 26        | 4.7  |
| Total Respondents                         | 556       |      |

\*Note: Respondents were asked to select all that apply so percentages will not sum to 100 percent.