

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018



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NORTHERN VIRGINIA COMMUNITY COLLEGE Office of Institutional Effectiveness and Student Success

The purpose of the Office of Institutional Effectiveness and Student Success is to conduct analytical studies and provide information in support of institutional planning, policy formulation, and decision making. In addition, the office provides leadership and support in research-related activities to members of the NOVA community engaged in planning and evaluating the institution's success in accomplishing its mission.

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Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018

Introduction

In 2017-2018, Northern Virginia Community College (NOVA) implemented course embedded assessment of General Education Core Competencies, which NOVA calls "Core Learning Outcomes." Prior to 2017-2018, Virginia Community College System (VCCS) required NOVA to assess General Education Core Competencies using standardized assessments chosen by the VCCS. NOVA decided to implement course embedded assessment, a direct measure using students' actual work or student performance, in 2017-18 based on recommendations from NOVA's Ad Hoc Committee on General Education Assessment established in Spring 2016 and State Council of Higher Education for Virginia (SCHEV) Policy on Student Learning Assessment and Quality in Undergraduate Education adopted in July 2017. SCHEV policy requires that every Virginia public institution of higher education assess six general education competencies at least once in a six-year period. Four core competencies are mandated by SCHEV to be assessed by all institutions: Critical Thinking, Written Communication, Quantitative Literacy, and Civic Engagement. Two additional educational competencies, based upon SCHEV's guidelines, were to be selected by the institutions themselves. The VCCS selected Professional Readiness and Scientific Literacy as their two additional core competencies. Therefore, NOVA's curriculum includes six general education core competencies, called Core Learning Outcomes, that students attain throughout their educational program at NOVA.

The Ad Hoc Committee on General Education Assessment recommended NOVA start course embedded assessment by benchmarking how educational programs and disciplines are currently assessing Core Learning Outcomes (CLOs). Two CLOs, Critical Thinking and Quantitative Literacy, were chosen to be assessed across the curriculum based on best practice.³ In Spring 2018, the College requested associate degree programs, standalone certificates, and disciplines without degrees to assess either Critical Thinking or Quantitative Literacy in a course that aligns with the competency chosen using a common assessment method course-wide. The faculty of each program/discipline determined which Core Learning Outcome (CLO) they would assess for 2017-2018, how they would operationalize the CLO, and a common assessment method. At the end of the planning and evaluation cycle, each program/discipline analyzed and documented the results of the assessment activities. Based on the results, programs/disciplines created actions to seek improvements to assessment and student learning for these Core Learning Outcomes.

The assessment process at NOVA is faculty-driven as per best practice. As Tables 1 and 2 make clear, the planning and evaluation process engages a significant number of teaching faculty, academic deans, and provosts. Table 1 details the Pathway Provosts, Deans, and Program Lead Faculty responsible for compiling their program's 2017-2018 Core Competency Assessment Report. Table 2 lists Pathway Provosts, Deans, and Discipline Chairs/CLO Contacts responsible for compiling their discipline's 2017-2018 Core Competency Assessment Report. Such widespread faculty participation is not only in compliance with SACSCOC Principles of Accreditation, but is also integral to maintaining a culture of assessment and promoting data-driven decision-making.⁴

¹ State Council of Higher Education for Virginia. Policy on Learning Assessment and Quality in Undergraduate Education. Richmond: SCHEV, 2017. Digital.

² Virginia Community College System. "General Education, Section 5.0.2." *Policy Manual*, 2019. Digital.

³ Eggen, Theo and Bernard Veldkamp. "A General Framework for the Validation of Embedded Formative Assessment." *Journal of Educational Measurement* (2019): 1-18. Digital. Gerretson, Helen and Emily Golson. "Introducing and Evaluating Course-Embedded Assessment in General Education." *Assessment Update* 16.6 (2004): 4-6. Digital. Garfolo, Blaine, et al. "The Use of Course Embedded Signature Assignments and Rubrics in Programmatic Assessment." *Academy of Business Journal* 1.1 (2016): 8-20. Digital. Kumar, Rita, et al. "Purposeful Assessment Design: Aligning Course-Embedded Assessment with Program-Level Learning Goals." *Business Education Innovation Journal* 10.1 (2018). Digital.

⁴ Carpenter, Rowanna and Celine Fitzmaurice. "Assessment and Faculty Support: Fostering Collegial Community to Strengthen Professional Practice." *Journal of General Education*. 67.1-2 (2018): 90-108. Digital. Elliott, Robert and Diane Oliver. "Linking Faculty Development to Community College Student Achievement: A Mixed Methods Approach." *Community College Journal of Research and Practice*. 40.2 (2016). Digital. Nat'l Institute for Learning Outcomes Assessment. "What Faculty Unions Say About Student Learning Outcomes Assessment." 2011. Digital.

This report is a compilation of 23 Quantitative Literacy course embedded assessment reports completed in 2017-2018. VCCS Policy: General Education (5.0.2) defines Quantitative Literacy is "the ability to perform accurate calculations, interpret quantitative information, apply and analyze relevant numerical data, and use results to support conclusions. Degree graduates will calculate, interpret, and use numerical and quantitative information in a variety of settings." This report presents the varied assessment methods and targets utilized by programs/disciplines, the assessment results and analysis, and the ways in which the results were used to seek improvement as reported in the *Annual Planning and Evaluation Report (APER) for Instructional Programs*. It is one of two Core Competency Assessment Reports completed for the 2017-2018 cycle. The second Core Competency Assessment Report for 2017-2018 is a compilation of the Critical Thinking assessments. Each of these documents provides the CLO assessment reports for degree programs and standalone certificates first, followed by disciplines without degrees, and each section is presented alphabetically by program/discipline name.

⁵ Virginia Community College System. "General Education, Section 5.0.2." *Policy Manual*, 2019. Digital.

Quantitative Literacy

Core Learning Competency Assessment Report: 2017-2018

Submitted by Instructional Programs/ Select Certificates: 2017-2018

Table 1. Program/Certificate Pathway Provost, Deans, and SLO Lead Faculty: 2017-2018 Core Competency Assessed

Pathway Provost & Dean	Program/Certificate	SLO Lead Faculty	Core Competency		
, and the second se	Program/Certificate	SLO Lead Faculty	CT	QL	
Business and Hospitality Management,	Accounting, A.A.S.	Rujuta Panchal, LO	Χ		
Annette Haggray, AL	Business Administration, A.S.	Mohammad (Kabir) Jamal, AL		Χ	
Ivy Beringer, AL	Business Management, A.A.S.	Mohammad (Kabir) Jamal, AL		Χ	
	Contract Management, A.A.S.	Charles Taylor, WO		Χ	
	Hospitality Management, A.A.S.	Jill Guindon-Nasir, AN	X		
	Marketing, A.A.S.	Judy McNamee, AN		Χ	
Education and Public Service,	Administration of Justice, A.A.S.	Jo Ann Short, AN	X		
Molly Lynch, MA	Drivers Education Career Studies Certificate	Nicole Mancini, MA	X		
Evette Hyder-Davis, MA	Early Childhood Development, A.A.S.	Susan Johnson, LO	X		
	Paralegal Studies, A.A.S.	Joyce McMillan, AL	X		
	Social Sciences, A.S. Teacher Educ. Specialization	Ashley Wilkins, MA	X		
	Substance Abuse Rehab. Counselor Certificate	Chandell Miller, AL	X		
Engineering and Applied Technology,	Air Conditioning & Refrigeration, A.A.S.	Martin Kang, WO		Χ	
Sam Hill, WO	Architecture Technology, A.A.S.	Armen Simonian	X	Χ	
Abe Eftekhari, AN	Automotive Technology, A.A.S.	Laura Garcia-Moreyra, AL	X		
	Construction Management Technology, A.A.S.	Siamak Ghorbanian, AL		Χ	
	Engineering, A.S.	Rudy Napisa, AN		Χ	
	Welding: Basic Techniques Career Studies Certificate	Matthew Wayman, MA	X		
General Studies, General Education, Global Studies, AVP Sharon Robertson, AN Barbara Hopkins, AN	General Studies, A.S.		Х	Х	
Health Sciences,	Dental Assisting A.A.S.	Lisbeth Shewmaker, ME	X		
Nicole Reaves, ME	Dental Hygiene, A.A.S.	Marina McGraw, ME		Χ	
Shelly Powers, ME	Diagnostic Medical Sonography, A.A.S.	Leigh Giles-Brown, ME	X		
	Emergency Medical Services, A.A.S.	Gary Sargent, ME		Χ	
	Health Information Management, A.A.S.	Jacqueline Gibbons, ME	X		
	Medical Laboratory Technology, A.A.S.	Maria Torres-Pillot, ME	X		
	Occupational Therapy Assistant, A.A.S.	Megan Cook, ME	Χ		
	Personal Training Career Studies Certificate	Dahlia Henry-Tett, MA	X		
	Phlebotomy Career Studies Certificate	Maria Torres-Pillot, ME	Х		
	Physical Therapist Assistant, A.A.S.	Jody Gundrum, ME	Х		

Pathway Provost & Dean	Program/Certificate	SLO Lead Faculty	Core Competency		
Failiway Plovosi & Deali	Program/Certificate	SLO Lead Faculty	CT	QL	
	Radiography, A.A.S.	Jarice Risper, ME	X		
	Respiratory Therapy, A.A.S.	Donna Oliver-Freeman, ME		X	
	Veterinary Technology, A.A.S.	Tregel Cockburn, LO	X		
Information and Engineering Technologies,	Cybersecurity, A.A.S.	Margret Leary, AL	X		
Chad Knights, AN	Engineering Technology, A.A.S.	Rudy Napisa, AN		X	
Paula Ford (Interim), WO	Information Technology, A.S.	Moses Niwe, AL		X	
	Information Systems Technology, A.A.S.	Moses Niwe, AL		X	
Languages, Pamela Hilbert, AN	American Sign Language to Eng. Interpretation	Paula Reece, AN	X		
Jennifer Daniels, AN	Professional Writing Certificate	Jennifer Nardacci, AN	Х		
Life Sciences,	Biotechnology, A.A.S.	Xin Zhou, MA	Х		
Julie Leidig, LO, Diane Mucci, MA	Horticulture Technology, A.A.S.	Anders Vidstrand, LO	Х		
Liberal Arts and Communications, Pamela Hilbert, AN Jimmie McClellan, AL	Liberal Arts, A.A.			Х	
Mathematics and Computer Science, Sam Hill, WO Alison Thimblin, WO	Computer Science, A.S.	Larry Shannon, AN	×		
Nursing and Surgical Technologies, Nicole Reaves, ME, Marsha Atkins, ME	Nursing, A.A.S.	Brenda Clark, ME	X		
Physical Sciences, Julie Leidig, LO, Barbara Canfield, LO	Science, A.S.	Mary Vander Maten, AN		Х	
Social Sciences, Molly Lynch, MA,	Public History & Historic Preservation Career Studies Certificate	Marc Dluger, LO	х		
Katherine Hitchcock, LO	Social Sciences, A.S.		Х	Х	
	Social Sciences, A.S. Geospatial Specialization	Michael Harman, LO	Х		
Visual, Performing and Media Arts,	Fine Arts, A.A., Photography Specialization	Gail Rebhan, WO	Х		
Annette Haggray, AL,	Graphic Design, A.A.S.	Dwayne Treadway, LO		Х	
David Epstein, WO	Interior Design, A.A.S.	Kristine Winner, LO		X	
	Music, A.A., A.A.A. Specialization	Lisa Eckstein, AL	Х		
	Music Recording Technology Certificate	Sanjay Mishra, LO	Х		
	Photography and Media, A.A.S.	Aya Takashima, AL	Х		
	Visual Art, A.F.A. (Fine Arts, A.A. in 2017-2018)	Fred Markham, AL	Х		

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Submitted by Disciplines without Degrees or Certificates

Table 2. Discipline Pathway Provosts, Deans, and Department Chairs/CLO Contact: 2017-2018 Report

Pathway Provost & Dean	Discipline	Faculty Department Chair	Core Com	petency				
Falliway Flovost & Deali	Discipilite	Faculty Department Chair	CT	QL				
Life Sciences: Julie Leidig, LO, Diane Mucci, MA	Biology ⁶	Karla Henthorn, AN	x					
Physical Sciences:	Chemistry	Pirabalini Swaminathan (Chair), AN and Katherine Burton, AL: SLO/CLO Contact		Х				
Julie Leidig, LO,	Geology	William Bour, LO		Х				
Barbara Canfield, LO	Physics	Tatiana Stantcheva (Chair), AL and Francesca Viale, LO: SLOs/CLO Contact	Х					
	Economics	Kiet Quach, AN	Х					
	Geography*	phy [*] Melinda Alexander, AL						
Social Sciences:	History	Tom Rushford, AN	Х					
Molly Lynch, MA, Katherine Hitchcock, LO	Political Science ⁷	Jack Lechelt, AL						
realisme rinorook, Lo	Psychology*	Assessment Committee: Deanna DeGidio, AN, Chair and Karen Livesey, AN; Joan Passino, AN	-					
	Sociology	Virginia D'Antonio, WO and SLOs: Nicole Hindert, AL	Х					
Mathematics and Computer Science: Sam Hill, WO, Alison Thimblin, WO	Mathematics	Martin Bredeck, AL		Х				
	English	Chris Kervina, AN	Х					
Languages: Pamela Hilbert, AN Jennifer Daniels, AN	World Languages ⁸ Arabic Chinese French German Italian Japanese Korean Latin Russian Spanish	Martha Davis, AL	-					
Molly Lynch, MA and Ellen Fancher-Ruiz, AN		Margarita Martinez, AN	Х					

Report not received.

⁶ Assessed Scientific Literacy, as well as Critical Thinking.
7 Piloted Civic Engagement assessment.

Assessed Written Communication, instead of Critical Thinking.

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AIR CONDITIONING AND REFRIGERATION, A.A.S	2
ARCHITECTURE TECHNOLOGY, A.A.S.	3
BUSINESS ADMINISTRATION, A.S.	4
BUSINESS MANAGEMENT, A.A.S.	
CONSTRUCTION MANAGEMENT TECHNOLOGY, A.A.S.	6
CONTRACT MANAGEMENT, A.A.S.	7
Dental Hygiene, A.A.S.	
EMERGENCY MEDICAL SERVICES, A.A.S.	10
Engineering, A.S.	12
Engineering Technology, A.A.S.	13
GENERAL STUDIES, A.S.	14
Graphic Design, A.A.S.	16
INFORMATION SYSTEMS TECHNOLOGY, A.A.S	17
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Program and Select Certificates

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Air Conditioning and Refrigeration, A.A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: This curriculum is designed to prepare students for jobs in the air conditioning and refrigeration field. The second year provides students with skills that lead to leadership positions in the HVACR industry. Occupational objectives include industry licensing, advanced critical thinking skills and state tradesman licenses in HVACR.

Core Learning Outcome	Eval	luation Methods			Asses	Use of Results		
Quantitative Literacy: Students will calculate, interpret, and use numerical and quantitative information in a variety of settings. Operationalization: Students will demonstrate Quantitative Literacy skills calculating superheat and sub-cooling. [X]QL	Direct Measure: final exam. Assessment scale Questions: 67. Calculating S 68. Calculating S Sample Size (Write Campus/ Modality Tota Section Offee WO only Online	Sub-cooling. rite N/A where not tal # Sections Assessed 6 2 N/A N/A N/A N/A 6 2	ssessed at	the Final Exam. Spring 2018 -1 of took the Final Exa Target: students well as the overall Results by CLO: Results: Overall SLO score Comparison to precompared to previous semester Superheat and Sustudent to manage Strengths: The in of the topic and strengthes to solve the questi	Questions (WO of m. will score 80% score. Question Q 67 Q 68 Total e average 84.0 evious results: Total results: Total cooling are of the field of structor has mudents have unions.	ade the effort to convenderstood and use Quality and use Quality Be to ask the same of	e average 80%. met. ferent than oth questions. ubjects for the ey the importance tantitative Literacy	Previous action(s) to improve CLO if applicable: N/A Target Met: Yes Based on recent results, areas needing improvement: Current actions to improve CLO based on the results: The Program Head is collecting Final Exams to get better data sample for next year's report. Next assessment of this CLO: To continue with Quantitative Literacy, there is a better class. Will need to get better data for next years' report.

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 Architecture Technology, A.A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The Architecture curriculum is designed to prepare students for employment. The graduates will find employment in the field of architecture, construction, and urban design utilizing their construction knowledge, graphic communication and problem solving skills. Students must see their architecture advisor to satisfy

Core Learning Outcome		Evaluation	lluation Methods Assessment Results								
Quantitative Literacy:	Architectur	ral Design and	nd Graphics I & II ARC Semester/year data collected: Fall 2017 and Spring 201								
Students will	231 and AR	RC 232									
calculate, interpret,					Tot	tal of 24 pro	jects were	evaluated	in Decemb	er 2017 a	
and use numerical	Direct Mea	sure : Measured	l by evaluation	on of	Ma	y 2018 by t	wo teams,	one for eac	ch campus,	including	
and quantitative	projects pro	duced in our ca	pstone cour	se. Projects	sev	en Faculty	and Profes	sional Arch	nitects and	Engineers	
information in a	were evalua	ated in 4 areas f	or each SLC	on a scale	The	e Project ev	/aluation te	am rated th	ne projects	which	
variety of settings.	from 1-4.				pre	esented 3.10	0 for SLO 7	on a scale	of 1-4.		
Operationalization:	1=not demo	onstrated, 2= ma	arginally den	nonstrated,	Ta	rget: The A	rchitecture	Cluster has	s agreed th	at a targe	
Students will be able	3=well dem	onstrated, 4=ve	ry well demo	onstrated.	2.5	is accepta	ble for eacl	n of the SL0	Os with an	ultimate g	
to describe how	See attache	ed Capstone Co	urse Evalua	tion forms.	of 3	3.0					
buildings are		demonstrates t									
constructed.	researd	ch building mate	rials and me	ethods.		sults by In		line, Dual	Enrollmen	t (Specify	
[X]CT	,	demonstrates t	where not offered)								
[X] QL		ble building com				Results	Spring 2018 Spring 2016				
		demonstrates t		ability to		by	Average	Percent	Average	Percent	
		construction de				Campus/ Modality	Score	_ ≥	Score	_ ≥	
		demonstrates t						Target		Target	
	graphic	ally communica	ite construct	ion systems.		AL	2.50	100	2.57	102.8	
	0	(O: f - N/A -		cc 1\		Total	3.71 3.1	148.4	3.46 3.0	138.4	
	Sample Siz	e (Specify N/A			Off	ered only a	_	NI	3.0		
	Campus/	# of Total	#	#		ered orlly a					
	Modality	Sections Offered	Sections Assessed	Students Assessed	Re	sults by Cl	LO Criteria	ı:			
	AL only	1	1	5		Results	Spring	g 2018	Spring 2016		
	AN only	1	1	6		by CLO		% of	_	% of	
	Online	N/A	N/A	N/A		Criteria/ Question	Average	Students	Average	Students	
	DE*	N/A	N/A	N/A		Topics	Score	Target	Score	> Target	
	Total	2	2	11		а	3.00	50	3.05	50	
		 				b	3.14	67	2.97	63	
	*Dual-enroll	ımenı									
	*Dual-enrol	ımenı				С	3.08	75	2.84	69	
	*Dual-enrol	imeni				c d Total	3.08 3.19 3.10	75 83 68.75	2.84 3.19 3.01	69 83 66.25	

This SLO has not been evaluated in 2016-17. Score of 3.10 is slightly higher than last evaluation (2016) score of 3.02. AN has shown a higher score than AL when breaking down our SLOs to evaluate specific criteria and gain more detailed evaluation. We (Architecture Faculty) can now concentrate on the areas that need the most improvement. We have taken into consideration the advice of the Architecture Curriculum Advisory Committee. By measuring the SLOs through evaluation of the capstone courses. the evaluation includes all other relevant courses, thereby making the evaluation comprehensive and efficient.

Use of Results

Target Met:

[X] Yes [] No [] Partially

Based on the recent results, areas needing improvement: The result is above ultimate goal of 3.0. Though the target has been exceeded, we will continue to make the courses more challenging and also marketable as per recommendations of the Architecture Curriculum Advisory Committee members.

Next assessment of this CLO: May 2020.

Current results improved:

[X] Yes [] No [] Partially

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 Business Administration, A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The Associate of Science degree curriculum in Business Administration is designed for persons who plan to transfer to a four-year college or university to complete a baccalaureate degree program in Business Administration with a major in Accounting, Business Management, Decision Science and Management,

Information Systems, Finance, Marketing, etc.									
Core Learning Outcome	Evaluation Methods								
Quantitative		Principles of Micro Economics ECON 202							
Literacy: Students will	Direct Measure:								
calculate, interpret, and use numerical and quantitative information in a variety of settings. Operationalization:	Calculate the average total, fixed and marginal costs for a "competitive" firm given a certain production cost schedule. 1. determining the efficient level of output 2. calculating output based on market price 3. calculating total profit								
Students will be	Sample Size (Specify N/A where not offered)								
able to calculate the basic impact of marginal cost for		Campus/ Modality	Total # Sections Offered	# Sections Assessed	# Students Assessed				
the production of		AL	5	0	0				

Campus/ Modality	Total # Sections Offered	# Sections Assessed	# Students Assessed
AL	5	0	0
AN	15	2	39
MA	9	0	0
LO	10	1	21
ME	N/A	N/A	N/A
WO	7	1	16
Online	N/A	N/A	N/A
DE*	N/A	N/A	N/A
Total	46	4	76

Duai-enrollment

goods in a

[x]QL

capitalist system.

Data not parsed by A.S. or A.A.S. Program

Data collected: Spring 2018

Target: 65% of students will score 65% or higher overall and on each criterion.

Assessment Results

Results by In-Class, Online, Dual Enrollment (Specify N/A where not offered):

Campus/	Results Spring 2018						
Modality	Average Score	Percent ≥ 65					
AL	DNR	DNR					
AN	74.07	66.67					
MA	DNR	DNR					
ME	N/A	N/A					
LO	42.86	38.10					
WO	62.5	68.75					
Online	DNR	DNR					
DE	N/A	N/A					
Total	68.04	59.21					

DNR: Did Not Report Data

Results by CLO Criteria:

Question/	Results Spring 2018							
Topics	Average Score	% Students > Target						
1.	82.66	65.79						
2.	54.96	53.95						
3.	53.44	51.32						
Total	68.04	65.79						

Current results improved:

[] Yes [] No [] Partially [x] NA (First time assessed) Strengths by Question:

Students were strongest on question 1 which required that they fill out the table and understand the concept of efficiency.

Weaknesses by Question:

The students were weak at understanding marginal cost as related to marginal revenue and projecting profits based on total cost and total revenue.

Previous action(s) to improve CLO if applicable:

Use of Results

First time assessment

Target Met:

[] Yes [] No [x] Partially

Based on recent results, areas needing **improvement:** The students were weak at understanding marginal cost as related to marginal revenue and projecting profits based on total cost and total revenue. Two of the campuses and Online did not report results.

Current actions to improve CLO based on the results:

These results (and the failure to report) were communicated to the SLO lead, the discipline, the pathway dean, and the pathway provost and remedies were discussed at the Business and Accounting Pathway Council meeting in Fall 2018. The pathway dean and provost will follow up by speaking with their peers from other disciplines and Online to develop a collegewide system to ensure Online results are included in future assessments. The SLO lead will raise the issue again with the pathway dean at the January 2019 collegewide discipline meeting.

Next assessment of this CLO: The curriculum committee for the program has an agenda item to revisit, rewrite and reschedule the curriculum map during their next meeting.

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 **Business Management, A.A.S.**

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The Associate of Applied Science degree curriculum in Business Management is designed for persons who seek employment in business management or for those presently in management who are seeking promotion. The occupational objectives include administrative assistant, management trainee, department

head, branch manager, office manager, manager of small business, and supervisor.

nead, branch manager, oπice manager, manager of small business, and supervisor. Core Learning Fundamental Mathematical											
Outcome	Evaluation Methods	Assessment Results	Use of Results								
Quantitative	Principles of Micro Economics	Data collected: Spring 2018	Previous action(s) to improve CLO if applicable: First-								
Literacy:	ECON 202	Target: 65% of students will score 65% or higher	time assessment								
Students will		overall and on each criterion									
calculate,	Direct Measure: Calculate the	Results by In-Class, Online, Dual Enrollment	Target Met:								
interpret, and use	average total, fixed and marginal	Assessment Results	[] Yes [] No [x] Partially								
numerical and	costs for a "competitive" firm given a	Campus/ Spring 2018									
quantitative	certain production cost schedule.	Modality Average Percent ≥ 65%	Based on recent results, areas needing improvement:								
information in a	determining the efficient level of	Score –	The students were weak at understanding marginal cost								
variety of settings.	output	AL DNR DNR	as related to marginal revenue and projecting profits								
	2. calculating output based on market	AN 62.91% 59.46	based on total cost and total revenue. Two of the								
Operationalization:	price	MA DNR DNR	campuses and Online did not report results.								
	3. calculating total profit	ME N/A N/A	The students assessed were not parsed based on their								
Students will be	No rubric provided	LO 42.86% 38.10 WO 62.5% 68.75	placement in either the A.S or A.A.S. programs. ECON								
able to calculate		WO 62.5% 66.75	202 is an alternative course for the A.A.S. students, so we								
the basic impact of	Sample Size (Specify N/A where not	DE N/A N/A	cannot be certain that the overall results are a sample								
marginal cost for	offered)	Total 61.33% 56.76%	representative of the population.								
the production of	Total # # #	DNR = Did Not Report Data									
goods in a	Campus/ Modality Sections Sections Students	Results by CLO Criteria	Current actions to improve CLO based on the results:								
capitalist system.	Offered Assessed Assessed	Accessment Populto	These results (and the failure to report) will be								
	AL 5 0 0	Criteria/ Spring 2018	communicated to the SLO lead for the discipline and the								
[x]QL	AN 15 3 74	Question Topics Average % Students > Target	appropriate deans for follow up. To ensure that students								
	MA 9 0 0	Score	are exposed to the topics of marginal cost/marginal								
	ME N/A N/A N/A	1. 72.52 60.36	revenue and total cost/total revenue, the discipline will								
	LO 10 1 21	2. 53.39 53.15	discuss means to include these topics in other courses								
	WO 7 1 16	3. 52.54 51.35	within the curriculum. This discussion will take place at the								
	DE* N/A N/A N/A	Total 61.33 56.76	college-wide discipline meeting in January 2019.								
	Total 46 5 111	Current results improved:	The next time this SLO is assessed, ECON 202 will be the								
	*Dual-enrollment	[] Yes [] No [] Partially [x] N/A (First-time	chosen course for the A.S. program and ECON 120 will								
		assessment)	be used to assess the A.A.S. program. In addition, the								
		Strengths by Criterion/ Question/Topic: Students	Economics department will be given better instructions								
		were strongest on question 1 which required that they	regarding the need to parse students by program								
		fill out the table and understand the concept of	placement.								
		efficiency.									
		Weaknesses by Criterion/ Question/Topic: The	Next assessment of this CLO: The curriculum								
		students were weak at understanding marginal cost as	committee for the program has an agenda item to revisit,								
		related to marginal revenue and projecting profits	rewrite and reschedule the curriculum map during their								
		based on total cost and total revenue.	next meeting.								

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 Construction Management Technology, A.A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The curriculum is designed to qualify personnel in both engineering technology and management for employment in all areas of a construction

firm. Occupational objectives include engineering aide, construction project manager, construction supervisor, estimator, and facilities planning and supervision.

Core Learning Outcome	Evaluation Methods					Assessment Results						Use of Results
CLO: Quantitative Literacy: Students will calculate, interpret, and use numerical and quantitative information in a variety of settings. Operationalizatio n: SLO 2 which measures mathematically the areas, sizes and quantities of a typical building system (i.e. Masonry System) [X]QL	quantify of is measure. Students' arrive at the state of	s are issued abilities to s of materials u red. use of unit the total estil assessed. (Specify N/A # of Total Sections Offered 1 N/A N/A 1	to the student survey and cal used in the ma prices and pri mated cost of	s. Iculate and asonry system ce extension to that masonry	Targ Aver	ent res 1 s Da Da Da Da Da Da Da Da Da D	Campus/ Modality AL only CLO Crite ults by CLO Question To lantify materi lculate Units sults impro No [] Parti Students'	ge score i Ass Avera Sco Pria: Criteria/ Opics al & Price Dved: ally	method infa 17 is minimum essment Re Fall 2017 age re 78 Assess F Average Score 75 81	of 75% Percent Target 84 Sment Resu Fall 2017 % Stud Target	its:	Previously this CLO was not assessed. Target Met: [X] Yes [] No [] Partially Based on recent results, Students in general need improvement in Geometry more than Arithmetic as indicated by the SLO 2 assessment. Currently Program revision is proposed to require MTH course completion prior to BLD 231 so they are better prepared quantitatively. Revision will be reviewed and implemented Fall 2019. Next assessment: Fall 2019

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 Contract Management, A.A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: This program is designed for individuals who plan to seek employment in contract management positions and for those presently in contract management positions who seek career advancement. The program is designed to create opportunities for positions in contract management for both government agencies and private industry. Instruction includes both the theoretical concepts and the practical applications needed for future success in the contract management field. This will provide a greater understanding of acquisition, life cycle management, and contracting processes. Occupational objectives include project manager, procurement analyst, contract administrator, contract specialist, contract negotiator, contract price analyst, and contract termination specialist.

Quantitative
Literacy:
Students will
calculate, interpret,
and use numerical
and quantitative
information in a
variety of settings.

Operationalization: Students will be able to recognize and apply fundamental contracting techniques by utilizing the basic Federal contracting processes: cost estimation procedures. requirement determinations, and characteristics of best value analysis.

[x]QL

Cost and Price Analysis and Negotiation Techniques CON 217

Evaluation Methods

Direct Measure: The assignment to the students was to prepare a major acquisition plan that focuses on independent government estimates, strategies for conducting cost and price analysis. and determining best value. This assignment also required the students to understand labor mix. material mix and indirect cost to assist with the development of a cost estimate. In addition, it focused on principles of contract administration, cost effectively managing government contracts, creating effective work flows, maintaining accurate contract documentation, applying performance matrix, creating change control tools, and mitigating risk to the government. Information needed to establish an effective evaluation criterion, as well as conduct a best value analysis.

The evaluation method utilized by the Contract Management was the Direct Evaluation Method to assess the SLO. The program rubric utilized 6 criteria:

- Identify the seven fundamentals federal contracting processes.
- 2. Analyze customer requirement determinations.
- 3. Define federal cost estimation procedures.
- Analyze direct material & direct labor requirements in order to develop cost estimate
- Analyze requirements in order to develop an effective federal contracting evaluation criteria

Data collected: Spring 2018

Target: 80% of the students should score 3 or higher.

Assessment Results

Results by CLO Criteria:

Results by OLO Officeria.								
Criteria	4	3	2	1	% of Students			
1	8	3	0	1	92%			
2	10	1	0	1	92%			
3	6	3	2	1	75%			
4	6	3	2	1	75%			
5	8	3	0	1	92%			
6	4	5	2	1	75%			

Overall: 83% of students achieved 90% Target of 3 or higher in each category

Describe the results: The rubric above clearly demonstrates that the students in the Contract Management Program are grasping understanding of basic Federal contracting processes: (2) Analyzing customer requirement d determinations, and (5) and developing evaluation criteria. However, the students were weakest and did not meet the target in the following advanced areas of applying federal contracting process SLO criteria: (3) Defining cost estimation procedures, (4) Analyze direct material and labor requirements to develop a cost estimate, and (6) Identify the quantitative and qualitative methods for determining best value. Criteria 6 showed some improvement, going from a benchmark score of 61% to 75%.

Comparison of previous assessment:

Previous actions to improve CLO: To improve the learning outcomes from Fall 2017 and Spring 2018, the Contract Management Program placed a greater emphasis on fundamentals of cost and price analysis in CON 170.

Use of Results

Instructors implemented the following to further develop the student's skills:

- Provided students with additional research material that targets the identified areas of labor, material, indirect costs, and requirements determination (Spring 2018).
- Introduced cost accounting concepts in 100level courses (i.e. Con 100 and CON 170 courses) cost and pricing assignments.
- Emphasis was placed on the identified areas regarding the Fundamentals of Cost and Price Analysis (CON 170) course (Spring 2018).
- Additional assignments were given to focus on the identified areas: requirements determination, evaluation criteria, best value analysis and cost and price analysis (Spring 2018).

Most recent results: Following the 2017 and 2018 SLO, the Contract Management Program established a target of 80% or a score of 3 or better. Based on the evaluation, criteria 1, 2, and 3 were met. Overall the program achieved 83% or a score of 3 or higher. However, students did not achieve the target in the more advanced areas of cost estimating, best value analysis and requirements determination. Based on the results, students were weakest and did not meet the target in the following criteria:

(4) Analyze direct material and labor requirements to develop a cost estimate, (5) Analyze requirements to develop an effective federal

Contract Management, A.A.S.

 Identify the quantitative and qualitative methods for determining best value.

Performance levels are as follows:

- 4 Exemplary
- 3 Good/Solid
- 2 Acceptable
- 1 Unacceptable

Sample Size (Specify N/A where not offered)

Campus/ Modality	Total # Sections Offered	# Sections Assessed	# Students Assessed
WO only	1	1	12
Online	N/A	N/A	N/A
DE*	N/A	N/A	N/A
Total	1	1	12

^{*}Dual-enrollment

The students achieved an overall 83% (the established benchmark) for the 2016 and 2017 SLOs. Students in 2017 and 2018 achieved an overall 83%. Students performed above the 92% level in the basic concepts of fundamental contract processes, analysis of requirements and developing and analyzing evaluation criteria (criteria 1, 2, and 5) with significant improvement in criteria 5 (70% to 92%) and criteria 6 (61% to 75%). The only area that dropped in performance was criteria 3 (93% to 75%).

Next assessment: Spring 2018

contracting evaluation criteria, and (6) Identify the quantitative and qualitative methods for determining best value. Criteria 6 is the weakest at 61%. It should also be noted that the CMP has changed the format on the assignments this year to better reflect the issues that a Contracting Professional will face while performing his/her duties.

Achievement of targets: The Contract Management Program established a target of 83% or a score of 3 or better. Based on the evaluation criteria 1, 2, and 5 were met. Overall the program achieved 83% or a score of 3 or higher. However, students did not achieve the target in the more advanced areas of cost estimating, best value analysis and requirements determination. Based on the results, students were weakest and did not meet the target in the following criteria: (3) Define cost estimation procedures, (4) Analyze direct material and labor requirements to develop a cost estimate, and

(6) Identify the quantitative and qualitative methods for determining best value. Criteria 6 remains weak, even though students improved from 61% to 75%.

Current action to improve SLO: To improve the learning outcomes, the Contract Management Program instructors will take the following steps:

- Provide students will additional research material in CON 100 that targets the identified areas of labor, material, and indirect costs (Spring 2018).
- Introduce quantitative methods in 100 level courses cost and pricing assignments.
- Emphasis will be placed on the identified areas of cost estimation and quantitative methods regarding the Fundamentals of Cost and Price Analysis course, CON 170 (Fall 2018).
- Additional assignments that focus on the identified areas requirements determination, evaluation criteria, best value analysis and cost and price analysis (Spring 2018).

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 Dental Hygiene, A.A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The program is designed to prepare students to serve in a dynamic and growing health profession as members of the dental health team. After successful completion of the program, the student will be eligible to take the National Board Dental Hygiene Examination and professional licensure examinations. Upon

successful completion of the licensing process, the title "Registered Dental Hygienist" (R.D.H.) is awarded.

OI THE HOURS	ing process, i	ine title i tegi	Stored Derita	irriygichist (i	1.D.11.) 10 avv	araca				
Core Learning Outcome Evaluation Methods				Assessment Results						Use of Results
Dental Public Health II DNH 227			Semester/ye	ear data col	lected	d: Sprii	ng 2018		Previous action(s) to improve CLO	
							-	_		if applicable: N/A
Direct Mea	sure: Progra	m Developm	ent Project	Target: 80%	of students	to acl	hieve 7	75% or high	ier	
										Target Met:
				Results by I	n-Class, Or	ıline,	Dual E	Enrollment		[X] Yes [] No [] Partially
	•	•	• .	Results by	Spring	2018	}	Sprin	ng 2016	
		f success of	reaching	Campus/	Average	Perc	ent >	Average	Percent >	Based on recent results, areas
program go	als.			_	Score	Tar	•	Score	Target	needing improvement:
0	(O:f - N	/Al4	- ff \	ME	93.7		100	92.2	2 100	No significant weaknesses were noted
Sample Siz	e (Specify IN	A wnere not	onerea)							so no suggestions for improvement
Camara	# of Total	#	#	Results by	CLO Criteria	a:		O	040	are being made at this time.
•	Sections	Sections	Students	Results b	y CLO Criter	ia/		. 0/		Current actions to improve CLO
Wodanty	Offered	Assessed	Assessed	Ques	tion Topics		AVG	Score /º		based on the results: This Rubric is
MF only	1	1	31	Program De	velopment Pr	oject		94.5	92.8	being revised for Spring 2020.
	N/A	N/A	N/A		•					being reviews for epining 2020.
DE*	N/A	N/A	N/A	Current res	ults improv	ed:				Next assessment of this CLO: Fall
Total	1	1	31	[X]Yes[]N	No [] Partiall	y				2020
*Dual-enrolln	nent									
				_	Strengths by Criterion/ Question/Topic: The results show					
				•						
				success of a	community	health				
				Weaknesse	s by Criterio	on/ Qı	uestio	n/Topic: Ri	ubric is beina	
								,		
	Dental Pub Direct Mea Evaluation: using appro and accurat Includes de program go Sample Siz Campus/ Modality ME only Online DE* Total	Evaluation Dental Public Health II Direct Measure: Progra Evaluation: Includes a cousing appropriate statisticand accurate labeling an Includes determination of program goals. Sample Size (Specify Notes) Campus/ Modality # of Total Sections Offered ME only 1 Online N/A DE* N/A	Evaluation Methods Dental Public Health II DNH 227 Direct Measure: Program Developm Evaluation: Includes a comparative a using appropriate statistics, graphs at and accurate labeling and explanation Includes determination of success of program goals. Sample Size (Specify N/A where not Sections Offered Assessed ME only 1 1 Online N/A N/A DE* N/A N/A Total 1 1	Evaluation Methods Dental Public Health II DNH 227 Direct Measure: Program Development Project Evaluation: Includes a comparative analysis using appropriate statistics, graphs and charts, and accurate labeling and explanation of graphs. Includes determination of success of reaching program goals. Sample Size (Specify N/A where not offered) Campus/ Modality # # # Sections Offered Assessed Assessed ME only 1 1 31 Online N/A N/A N/A N/A DE* N/A N/A N/A N/A Total 1 1 31	Dental Public Health II DNH 227 Direct Measure: Program Development Project Evaluation: Includes a comparative analysis using appropriate statistics, graphs and charts, and accurate labeling and explanation of graphs. Includes determination of success of reaching program goals. Sample Size (Specify N/A where not offered) Campus/ Modality Sections Sections Students Assessed ME only 1 1 31 Online N/A N/A N/A N/A DE* N/A N/A N/A N/A DE* N/A N/A N/A N/A N/A Total 1 1 1 31 *Dual-enrollment Evaluation Methods Semester/ye Target: 80% Results by Campus/ Modality ME Results by Campus/ Modality ME Results by Campus/ Modality ME Current results by Campus/ Modality ME Current results by Campus/ Modality ME Strengths by Campus/ Modality ME Strengths by Campus/ Modality ME Current results by Campus/ Modality ME Strengths by Campus/ Modality ME Results by Campus/ Modality ME Current results by Campus/ Modality ME Strengths by Campus/ Modality ME Current results by Campus/ Modality ME Strengths by Campus/ Modality ME	Dental Public Health II DNH 227 Semester/year data color	Dental Public Health II DNH 227 Direct Measure: Program Development Project Evaluation: Includes a comparative analysis using appropriate statistics, graphs and charts, and accurate labeling and explanation of graphs. Includes determination of success of reaching program goals. Sample Size (Specify N/A where not offered) Campus/ Modality Sections Offered Assessed ME only 1 1 1 31 Online N/A	Dental Public Health II DNH 227 Direct Measure: Program Development Project Evaluation: Includes a comparative analysis using appropriate statistics, graphs and charts, and accurate labeling and explanation of graphs. Includes determination of success of reaching program goals. Sample Size (Specify N/A where not offered)	Dental Public Health II DNH 227 Direct Measure: Program Development Project Evaluation: Includes a comparative analysis using appropriate statistics, graphs and charts, and accurate labeling and explanation of graphs. Includes determination of success of reaching program goals. Sample Size (Specify N/A where not offered)	Dental Public Health II DNH 227 Direct Measure: Program Development Project Evaluation: Includes a comparative analysis using appropriate statistics, graphs and charts, and accurate labeling and explanation of graphs. Includes determination of success of reaching program goals. Sample Size (Specify N/A where not offered) Campus/ Modality Sections Offered Assessed ME only 1 1 1 31 Online N/A N/A N/A DE* N/A N/A N/A N/A Total 1 1 1 31 *Dual-enrollment Semester/year data collected: Spring 2018 Target: 80% of students to achieve 75% or higher Results by In-Class, Online, Dual Enrollment Results by Spring 2018 Results by Campus/ Average Percent ≥ Average Target Score Target N/A N/A Score N/A Sudents N/A

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 Emergency Medical Services, A.A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The curriculum is designed to develop the competencies needed to prepare the student to take and successfully pass the Virginia certification exams for Emergency Medical Technician-Basic (EMT-B), Emergency Medical Technician-Intermediate (EMT-I), and/or Paramedic. EMT-Basic certification is foundational to all other EMS certifications. This means that all EMS providers must successfully complete EMT-Basic certification in order to continue on to any other level of certification. While the EMT-Intermediate and Paramedic curricula introduce "advanced" competencies to the students, they are—in essence—a more in-depth continuation of the competencies introduced and mastered in the EMT-Basic curriculum. Competencies at each level of certification are demonstrated via State and/or National examinations that include both cognitive ("written") and psychomotor ("practical") components

Core Learning Outcome	Evaluation Methods		Asse	ssment Re	sults	
CLO: Quantitative Literacy: Students will calculate, interpret, and use numerical and quantitative	Students from the following advanced life support level EMS sections were assessed: 151: Introduction to Advanced Life Support 201: Professional Development 207: Advanced Patient Assessment	The assess members. Target: ≥ 80 (> 1.6 points	ments were	conducted b dents asses	sed will ach	ieve <u>></u> 80%
information in a variety of settings.	205: Advanced Pathophysiology Direct Measure: Assessments were	Results by	In-Class, On	lline, Dual E	nrollment:	rious
Operationalization: The EMS Advanced	completed by faculty based upon direct student observation as well as any applicable	by Campus/ Modality	Spring Average Score	Percent > 80%	Assessme Average Score	Percent <u>></u> Target
Life Support Student will demonstrate	peer reported incidents occurring during the relevant term. Faculty were assigned students	ME	89.1%	81.6%	N/A	N/A
competent affective behavior related to emergency medical	based on the student's primary ÅLS class level. The affective behavior assessment tool	Results b				
care, as measured by the Northern Virginia Community College EMS	utilized was developed, in part, from information gained from the Joint Review Committee on Educational Programs for the EMT-Paramedic and incorporates eleven relevant affective domain topic areas that	Individua CLO Criteria/ Question Topics	- A	verage Score	<u>≥</u> 8	students 80% points)
Program Affective Behavior Assessment tool.	directly reflect content from the roles and responsibilities portion of our national	1 2 3	88.8%	6 (1.9 points) 6 (1.8 points) 6 (1.7 points)	77.	.8% (44/49) .6% (38/49) .4% (34/49)
[x]QL	paramedic level curriculum. Accompanying each topic area were	4 5	98.0% 73.5%	6 (1.9 points) 6 (1.5 points)	95. 51.	.9% (47/49) .0% (25/49)
	expectations to guide faculty in appropriate scoring. Faculty were advised to assign scores	6 7 8	91.8%	(1.7 points) (1.8 points) (1.9 points)	83.	.4% (34/49) .7% (41/49) .8% (45/49)
	based on behavioral patterns and not on remote atypical occurrences.	9	98.9% 91.8%	6 (1.9 points) 6 (1.8 points)	98. 83.	.0% (48/49) .7% (42/49)
	Scoring: Each of the eleven topic areas were scored via	11 Totals		6 (1.7 points) 1% (19.6/22)		.7% (42/49) % (440/539)
	a Likert scale of 0-2: • 2 = Competent					

Core Learning

Previous action(s) to improve CLO if applicable: This is the first time assessing this CLO.

Use of Results

Target Met: [] Yes [] No [x] Partially

Based on recent results, areas needing **improvement:** This was our program's first assessment of this CLO. It was noted that several areas (empathy, selfmotivation, self-confidence, and communications) did not meet our ascribed target and will need to be addressed via the below prescribed action plan. It is believed that one reason for our not achieving our target specifically in the self-confidence topic area is likely related to the low scores received by students in our initial ALS classes who are just starting the advanced portion of the program and thus would expectedly have less self-confidence than their seasoned 200-paramedic level peers.

Current action(s) to improve CLO, based on results: Starting with the Fall 2018 term all faculty will ensure that whenever a student's affect (regarding any of the sub-target regions) begins to trend in a declining fashion, we will attempt to reverse the trend via a formal one on one meeting with the student to actively discuss the areas of potential concern.

Emergency Medical Services, A.A.S.

- 1 = Needs Improvement
- 0 = Not yet Competent

Assessment Tool Topics
1. INTEGRITY
2. EMPATHY
3. SELF- MOTIVATION
4. APPEARANCE and PERSONAL HYGIENE
5. SELF-CONFIDENCE
6. COMMUNICATIONS
7. TIME- MANAGEMENT
8. TEAMWORK AND DIPLOMACY
9. RESPECT
10. PATIENT ADVOCACY
11. CAREFUL DELIVERY OF SERVICE

Note: Expectations from the assessment tool topics is saved as attachment.

Sample Size (Write N/A where not offered):

Campus/ Modality	Total # Sections Offered	# Sections Assessed	# Students Assessed
ME only	4	4	49
Online	N/A	N/A	N/A
DE*	N/A	N/A	N/A
Total	4	4	49

* Dual Enrollment

Current results improved: N/A - This is the first term that this CLO has been assessed and will serve as the benchmark for future assessments.

Strengths by Criterion/ Question/Topic: Our

assessment results showed several regions that achieved or surpassed our target range. These areas included:

- 1-Integrity
- 4-Appearance & Personal Hygiene
- 7-Time Management
- 8-Teamwork and Diplomacy
- 9 –Respect
- 10-Patient Advocacy
- 11-Careful Delivery of Service

Weaknesses by Criterion/ Question/Topic: Our target score was not met in the following topic areas:

- 2- Empathy
- 3- Self Motivation
- 5- Self-Confidence
- 6- Communications

Also beginning with the Fall 2018 term the faculty will work with each student in order to determine if internal or external causative factors are at play. Utilizing this knowledge, the student and faculty member will collaborate to develop individualized strategies to assist the student. These could include program or college resources or the assigning of a fellow student as a peer mentor. The above prescribed collaborative faculty/student strategizing sessions will be documented (when legally/ethically permissible and adhering to all college policies) within our behavioral assessment tool. These processes are to be enacted by all program faculty starting Fall 2018.

Next assessment of this CLO: Fall 2018

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 *Engineering, A.S.*

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The curriculum is designed to prepare the student to transfer into a baccalaureate degree program in engineering fields such as mechanical

engineering, civil engineering, chemical engineering, aeronautical engineering, and naval architecture/marine engineering.

	engineering, civil engineering, chemical engineering, aeronautical engineering, and naval architecture/marine engineering.									
Core Learning Outcome	outcome Evaluation Methods			Assessment			Use of Results			
CLO: Quantitative Literacy:	Solid Mechanics – Statics EGR 240						Previous action(s) to improve CLO if applicable: SLO Question 1: Engineering Mechanics instructors include additional exercises in			
,	Direct Me	easure: Pro	oblem Solvi	na Tests	Target: Minimum accep	table suc	cess rate:	viewing mechanics illustrations in order to properly identify vectors.		
			ached meth		60%			Provide students additional practice problems in solving three equations		
interpret, and use					Success rate - % of stud	dents who	scored	simultaneously.		
	SLO Que	stion 1			60% or above on their co	ompleted	test	SLO Question 2: Engineering Mechanics instructors will continue to		
quantitative	Part A: De	efining vec	tors of force	s in 3D	questions.	•		provide additional mechanics problems in solving force couple system		
information in a	Part B: So	olving the p	roblem usir	ng	Results by CLO Criteri	a:		problems using Vector cross product.		
			ons of 3 unl	knowns	Results by CLO	Spring	Fall	Target Met:		
	and 3 equ	ıations.			Criteria/ Question	2018	2017	[] Yes [] No [X] Partially		
Operationalization:					Topics	2010	2017	Based on recent results, areas needing improvement: Students need		
	SLO Que				SLO Question 1	- 40/	222/	to improve their ability: a) To define the vectors of forces in 3D; b) Solve		
and demonstrate	_	questions	of vector cr	oss	Part A SLO Question 1	54%	60%	simultaneous equation problems with 3 equations and 3 unknowns.		
3	product				Part B	42%	45%	Current actions to improve CLO based on the results: This is the first		
problem solving					SLO Question 2	42 /0	4370	time that this SLO was used to determine core learning; however, the		
methodology.	_	Size (Speci	fy N/A wher	n not	One Problem	93%	39%	program has been tracking the student's ability in solving engineering		
	offered):				Two Problems	73%	42%	problems and their Quantitative Literacy skills as an SLO before.		
[X] QL	Campus/	Total #	#	#	Three Problems	79%	51%	Engineering Mechanics instructors include additional lectures which		
	Modality	Sections	Sections	Students				include exercises in viewing mechanics illustrations, extract the required		
		Offered	Assessed	Assessed	Current results improv	red:		information to develop the vectors. Providing these additional lectures in defining vectors from mechanics' problem illustrations, will identify		
	AL	1	1	35	[] Yes [] No [X] Partial	ly		whether the students' difficulty in completing the problem occurs in		
	AN	2		-				defining the vector equations as opposed to the solving the equations		
	MA	2			Strengths by Criterion			simultaneously.		
	ME	N/A	N/A		SLO Question 2 met the		n	Further, to the extent possible, identify the students' math skills and their		
	LO WO	N/A	N/A	11 N/A	acceptable success rate	; .		challenges in solving simultaneous equations. Additionally, provide		
	Online	N/A N/A	N/A		Mankananan hu Cuitaui			students several practice exercises in solving three equations		
	DE*	N/A	N/A		Weaknesses by Criteri		1 failed to	simultaneously.		
	Total	6	4	73	Question/Topic: SLO Comeet the minimum acce			Continue prior recommendations: Engineering Mechanics instructors will		
	*Dual Enro	llment			rate.	plable su	ccess	provide additional mechanics problems in solving force couple system		
					late.			problems using Vector cross product. These recommendations though		
								focused on engineering mechanics also address the student's		
								Quantitative Literacy skills in solving complex problems. This		
								recommendation will be implemented in Spring 2019.		
								Engineering Discipline Dean and the Engineering Discipline Group will		
								be responsible for the implementation of the recommendations.		
								Next assessment: Fall 2018		

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 *Engineering Technology, A.A.S.*

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: This curriculum is designed to prepare students for employment in Civil Engineering, Mechanical Engineering, or Drafting Technology fields. The

degree also prepares individuals to continue their education in advanced degrees for programs in these fields.

Core Learning	ide illeli educ	auvii iii auva	lea degrees 10	program	3 III IIIESE	i licius.	
Outcome		ation Method			ment Res		Use of Results
CLO: Quantitative Literacy: Students will	Automated Manufa 118	acturing Tech	nnology MEC	Semester/yea Spring 2018	ar data co	ollected:	Previous action(s) to improve CLO if applicable: This is the first time that the assessment focused on Quantitative Literacy. The activities of the course allow the students to combine their knowledge and experience
calculate, interpret, and use numerical	Direct Measure: M The final examination			Target: Minim success rate:		otable	acquired from the other Engineering Technology courses to create a part using Computer Numerical Control (CNC) machines (lathe and mill).
and quantitative	questions:			success rate.			
information in a variety of settings.	CNC Lathe and CN	C Mill (rubric i	s attached)		Spring 2018	Spring 2016	The Fall 2016 recommendation stated in the report, the MEC 118 instructor emphasized the applications and benefits of using canned cycle
Operationalization:	Sample Size (Spec		not offered) Students	No. of Students:	12	10	codes to complete machining tasks in both lathe and mill is applicable to this outcome.
Students will be able	Campus/ Section Sectio	ns Sections	Assessed	Success rate:	93%	60%	Target Met: [X] Yes [] No [] Partially
to synthesize their knowledge of the	AN only	Assessed	# % 12 100	Success rate:	73%	60%	Based on recent results, areas needing improvement: The CNC mill still needs additional lectures. The complexity of working with the three
fundamentals and practices of	Online N	I/A N/A I/A N/A	N/A N/A N/A N/A				axes and couple with the machines speed and feed when producing a part will need additional examples.
engineering technology.	Total	1 1	12 100	Current result [X] Yes [] No			It is recommended to continue the prior recommendation to emphasize the
[X]QL	*Dual Enrollment			Strengths by Question/Top Question 1- C showed impro	Criterior oic: NC Lathe	n/ question	applications and benefits of using canned cycle codes to complete machining tasks in both lathe and mill. This will facilitate the creation of parts with a simpler set of machining instructions. The MEC 118 instructor will be responsible to implement the recommendation.
				the target. Weaknesses Question/Top CNC Mill ques improvements not meet the t	oic: Ques stion shov s; howeve	tion 2 - ved	Current actions to improve CLO based on the results: To improve the ability to synthesize their knowledge of the fundamentals and practices of engineering technology, instructors in their prior courses in Computer Aided Drafting and Design (CAD) course discussed the use of geometric coordinates beyond the traditional design and drawing applications. This initiative was implemented in Spring 2019. By providing this information, students will be able to use their CAD skills to solve various engineering applications using the existing numerical data base created in CAD and apply them in other engineering applications, i.e. machining, manufacturing and assembly, thus allowing them to synthesize their knowledge of the fundamentals and practices of engineering technology. This recommendation will be implemented in Spring 2020 or the next course offering. Next assessment of this CLO: The degree program which includes this course was restructured and its specializations discontinued. MEC 118 is not part of the new degree program.

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 General Studies, A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: This program is a flexible associate degree. For students who plan to transfer, the degree can parallel the first two years of a four-year bachelor of science program if they choose courses that match the transfer institution's requirements. For those students who do not plan to transfer, the degree allows them to structure a program to suit their needs using accumulated credits from a variety of formal and experiential sources.

1 0	choose courses that match the transfer institution's eds using accumulated credits from a variety of forn
Core Learning Outcome	Evaluation Methods
Quantitative	General Chemistry I & II CHM 111 and 112
Literacy	
	Direct Measure: Lab Report (pilot)
Students will use	
numerical values to	Rubric Criteria - QL Rubric for Lab
perform various	assignment: Five criteria presented on the
calculations and draw	Quantitative Literacy (QL) Rubric:
reasonable	I. Interprets Quantitatively: Explains the
conclusion.	numerical information presented in
	mathematical forms (equations, formulas,
Operationalization:	graphs, diagrams and tables).
Students will use	II. Presents quantitatively: Converts the given
graphical methods to	information into mathematical forms such as
organize and interpret data.	tables, graphs, diagrams, and equations.
data.	III. Analyzes thoughtfully: Draws relevant
[x]QL	conclusions from provided information and data, and predicts future trends.
[X]QL	IV. Communicates qualitatively and persuasively:
	uses quantitative evidence to support the
	argument or purpose of the work (what
	evidence is used, how it is formatted and
	contextualized).
	V. Problem solving: Sets up a numerical problem
	and calculates the solution correctly

Campus

Modality

AN

MA

ME

LO

WO Online

DE*

Total

Semester/year data collected: Spring 201

Target: The average score of students participating will be 70%. For itemized criteria, 70% of students will correctly answer each item.

Assessment Results

Results by In-Class, Online, and Dual Enrollment (Specify N/A where not offered):

Results by Campus/	Spring 2018				
Modality	Average Score	% Earned			
AL	16.8	84.1			
AN	14.7	73.4			
MA	17.9	89.6			
ME	N/A	N/A			
LO	14.2	71.1			
WO	DNR	DNR			
Online	16.8	84.0			
DE*	15.6	78.0			
Total AVG	14.8	74			

DNR= Did Not Report Data

Results by CLO Criteria:

Results by CLO	Spring 2018					
Criteria/ Question Topics	Average Score	% Earned on Questions				
I.	2.9	72.5				
11.	3.0	75.0				
III.	3.0	75.0				
IV.	3.0	75.0				
V.	2.9	72.5				
Total	3.0	74				

Current results improved:

[X]Yes[]No[X]Partially

Four out of the five campuses offering in-person Chemistry courses contributed data for this report, in addition to Online and DE courses. Although the Previous action(s) to improve SLO: This was the second round of assessing the QL objectives. In the January 2018 cluster meeting, the discipline group discussed the previous assessment and ways to improve the faculty participation and the Core Learning Outcomes. There were some questions regarding interpreting the rubric that seemed to be the reason for insufficient faculty participation. After the meeting, on January 05, an informative follow up email was sent to the cluster to allow enough time to plan for the semester.

Use of Results

The following changes were assumed:

- To improve the consistency of the assessments and hence the results, two laboratory experiments were selected and shared with the faculty to use for the evaluation.
- To increase the students' Core Learning Outcomes, a handout with guidelines regarding analysis of data, thinking quantitatively, and writing analytically was developed and shared with the discipline to distribute among all students on all campuses. This was to ensure that all students have access to the same
- information prior to their analytical writing and interpretation of data.
- To maintain standardization of the collected data, a table for collecting information was developed and shared with the Assistant Deans.

Target Met: [X] Yes [] No [] Partially

'	Sections Offered	Sections Assessed	Students Assessed
	10	1	23
	18	1	25
	8	3	52
	0	0	0
	23	8	128
	8	0	0
	1	1	18
	8	8	78
	76	22	324

Sample Size (Specify N/A where not offered)

General Studies, A.S.

*Dual-enrollmen	nt
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Assessment Results' Calculation:

Average Score: Total Points in all courses ÷ Total Number of Students

Maximum points available = 20 points #(15.2/20)x100=76% and (16.7/20)x100=84% larger sample of students evaluated resulted in lower score in each criterion, the results for this assessment are considered more meaningful compared to Fall 2017. In spite of the overall decrease in the average, the targeted values for the evaluation were met by each campus and on each criterion.

There was very little to no variations in the average score among criterion, which indicates students' overall preparation. Furthermore, students met the targeted goal for each item.

Strengths by Criterion/ Question/Topic: Three of the criteria, "Presents quantitatively," "Analyzes thoughtfully," and "Communicates qualitatively and persuasively" were scored equally high.

"Interprets Quantitatively" and "problem solving" were among the weaknesses of the students evaluated. Both of these criteria are math related and more students find these types of assessments challenging. This may improve by addition of some kind of math related activity to the curriculum during the first few weeks of school.

All campuses met and some exceeded the targeted value. WO did not participate in the assessment, and only one course from each of AL and AN participated.

Compared to Fall 2017, the number courses participating increased from 10% to 29% participation in Spring 2018. The number of students participating in this assessment increased by over 200% compared to Fall 2017. Moreover, Online and DE courses have participated close to 100%.

Future results may be improved by the addition of a lab activity at the beginning of the semester to familiarize students with some of the mathematical manipulation and graphical analysis that they would encounter throughout the course.

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 *Graphic Design, A.A.S.*

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: Program Purpose Statement: The curriculum is designed for persons who seek full-time employment in the graphic design field. The

occupational objectives include graphic and/or interactive designer in the graphic design marketplace.

	ccupational objectives include graphic and/or interactive designer in the graphic design marketplace.				
Core Learning Outcome	Evaluation Methods	Assessment Results	Use of Results		
CLO: Quantitative Literacy: Students will calculate, interpret, and use numerical and quantitative information in a variety of settings. Operationalization: Students were given a project in which the learning outcome was to represent mathematical information numerically, symbolically, and visually, using graphs and charts for a product brochure or presentation [X]QL	Direct Measure: In Spring 2018, students were asked to design and develop an informational graphics project for ART 218. Students were given a project in which the learning outcome was to represent mathematical information numerically, symbolically, and visually, using graphs and charts for a product brochure or presentation. An assessment rubric is attached. The range for each sub-category score was as follows: Excellent – 5 Good – 4 Average – 3 Poor— 2 Sample: Number of Sections – One section in total was evaluated on the AL campus. No dual enrollment or Online courses are offered and are not part of this assessment. Total sample: 14	Target: To have more students above the Average level, which would be in the 75% range = C. Results by SLO Criteria: Summary of Outcomes Spring 2018 Part 1: Investigation and research (1-5 pts) Part 2: Interpretation and Concept formulation (1-5 pts) Part 3: Mathematical Visualization Proficiency (1-5 pts) Part 4: Final infographic execution which captures the concluding stage of the process (1-10 pts) Overall (25 pts) 23.41 Avg. (93.6%) Target Met: [X] Yes [] No [] Partially For this assessment all of students were at or above the average. The class assessed had a high degree of success for the project. We exceed our goal yet there is room for growth and understanding in the area of data visualization and informational graphics for both print and web / interactive applications. This was an exceptional high-achieving group of students.	Previous action(s) to improve SLO: This Quantitative Literacy SLO is new and was implemented in the Spring of 2018 semester. Based on SCHEV and SACSCOC recommendations, assessment of General Education competencies was to rely primarily on direct measures, actual student work or student performance (course embedded assessments), similar to current SLO assessment methods. The Graphic Design Program chose the SLO that incorporated representing Quantitative Literacy visually as it closely relates to our field. Target Met: [X] Yes [] No [] Partially Current actions to improve based on recent results, areas needing improvement: Spring 2018 - From the results of this study, student results were excellent and met expectations. Design skills combined with Quantitative Literacy were evident, and students gained knowledge in producing informational graphics. ACTIONS TO BE TAKEN: Further strengthen students' abilities to represent mathematical information numerically, symbolically, and visually, using graphs and charts in relevant projects. Using informational graphics in annual reports or editorial designs should be considered. Teach graphing tools within Adobe Creative Suite Illustrator software. These actions are to be considered and adopted over the next few academic years to build expertise in this area. Next assessment of this SLO: Spring 2020		

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 *Information Systems Technology, A.A.S.*

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

A.A.S. in Information Technology Program Purpose Statement: This curriculum is designed for those who seek employment in the field of information technology, for those who are presently in that field and who desire to increase their knowledge and update their skills, and for those who must augment their abilities in other fields with knowledge and skills in information technology.

skills in information technology.							
Core Learning Outcome	Evaluation Methods		Assessment Results	Use of Results			
Literacy: Students will calculate, interpret, and use numerical and quantitative information in a variety of settings. Operationalization: Five categories of QL problems: 1.Binary to Decimal Conversion 2. Hexadecimal to Decimal 3.Decimal to Binary 4.Hexadecimal to Binary 5.Two's Complement Notation [x]QL Direct Measure: Literacy Assessmed Students had 30-n Students with a do granting additional assessment in the were not allowed t be limited to, adva internet-based calc Instructors were re student before the There were five ca made up the ITE 2 assessment and n required to select of 1. Binary-to-Dec 2. Hexadecimal- 3. Decimal-to-Bi 4. Hexadecimal- 5. Two's Comple Data collection — received from Alex Woodbridge camp Excel spreadsheed Instructors were re campus, the cours anonymous, only i	The ITE 221 Core Learning Outcome Quantitative ent was a timed and proctored assessment. Ininutes in which to complete the assessment. Itime for in-class assessments could take the local campus Testing Center. Ity use a simple four-function calculator. Students to use any other type of calculator including, but not need graphing calculators, smart phone calculators, culators, operating system calculator utilities, etc. equired to verify the calculator being used by each assessment. Integories of Quantitative Literacy problems, which the calculator category: Integories of Quantitative Literacy problems, which can computer-based assessment. Instructors were one problem from each category: Integories of Quantitative Literacy problems, which can computer-based assessment. Instructors were one problem from each category: Integories of Quantitative Literacy problems, which can computer based assessment. Instructors were one problem from each category: Integories of Quantitative Literacy problems, which can compute the problem from each category: Integories of Quantitative Literacy problems, which can compute the problem from each category: Integories of Quantitative Literacy problems, which can compute the problem from each category: Integories of Quantitative Literacy problems, which can compute the problems of the p	Target – Studwith a 70% adwith a 70% adwith CompTIA Results: CLO Grade A (90-100) B (80-89) C (70-79) C or Better Students dem 43.66% with the due to the shock compared to with multiple- Due to the ne	ar data collected: Spring 2018 dents should answer questions couracy rate. This is consistent A exam standards. PERCENTAGE OF STUDENTS RECEIVING GRADE – Spring 2018 24.11% 15.02% 10.67% 49.8% nonstrated an accuracy rate of the questions. Largely, this was ort answer nature of the exam, as what are higher rates of success choice answers. w project, we do not have past to compare results.	Spring 2018 results of this assessment revealed significant issues with this topic Actions for improvement: Because all instructors do not teach the above concepts the exact same way, a somewhat subjective grading rubric was used for evaluating the "correctness" of a student's solution. It is proposed to require Online sections to report. These results need to be broken down by campus, to include Online and dual enrollment sections. When will the improvements take place: The improvements will take place during the Fall 2020 semester. Next Assessment: Fall 2020			

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 *Information Technology, A.S.*

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

A.S. in Information Technology Program Purpose Statement: The Associate of Science degree curriculum in Information Technology is designed for persons who plan to

	y to complete a baccalaure	

transfer to a four-year college or university to complete a baccalaureate degree program in Information Technology.						
Core Learning Outcome	Evaluation Methods	Assessment Results		Use of Results		
CLO: Quantitative Literacy: Students will calculate, interpret, and use numerical and quantitative information in a variety of settings. Operationalization: Five categories of QL problems: 1.Binary to Decimal Conversion 2. Hexadecimal to Decimal 3.Decimal to Binary 4.Hexadecimal to Binary 5.Two's Complement Notation [x]QL	PC Hardware and Operating System Architecture ITE 221 Direct Measure: The ITE 221 Core Learning Outcome Quantitative Literacy Assessment was a timed and proctored assessment. Students had 30-minutes in which to complete the assessment. Students with a documented Memorandum of Accommodation granting additional time for in-class assessments could take the assessment in the local campus Testing Center. Students could only use a simple four-function calculator. Students were not allowed to use any other type of calculator including, but not be limited to, advanced graphing calculators, smart phone calculators, internet-based calculators, operating system calculator utilities, etc. Instructors were required to verify the calculator being used by each student before the assessment. There were five categories of quantitative literacy problems which made up the ITE 221 CLO Assessment. This was a paper-based assessment and not a computer-based assessment. Instructors were required to select one problem from each category: 1. Binary-to-Decimal Conversion 2. Hexadecimal-to-Decimal Conversion 3. Decimal-to-Binary Conversion 4. Hexadecimal-to-Binary Conversion 5. Two's Complement Notation Data collection: Results were provided by faculty of 10 sections received from Alexandria, Loudoun, Annandale, Manassas and Woodbridge campuses. Online courses did not report. A separate Excel spreadsheet was used to record the results of the assessment. Instructors were required to provide the date of the report, their campus, the course section, and their name. Students remained anonymous, only identified as Student 1, Student 2, etc. Sample: Of these 10 reporting sections, a total of 253 students were assessed.	Target – Stu questions with This is consistent standards. Results: CLO Grade A (90-100) B (80-89) C (70-79) C or Better Students der rate of 43.66 Largely, this answer nature compared to success with Due to the new	dents should answer th a 70% accuracy rate. stent with CompTIA exam PERCENTAGE OF STUDENTS RECEIVING GRADE - Spring 2018 24.11 15.02 10.67 49.8 monstrated an accuracy with the questions. was due to the short re of the exam, as what are higher rates of multiple choice answers. ew project, we do not have ments to compare results.	Spring 2018 results of this assessment revealed significant issues with this topic Target Met: [] Yes [X] No [] Partially Actions for improvement: Faculty to come up with a better grading rubric for evaluating the "correctness" of a student's solution. Appoint dual enrollment coordinators and specify role of adding the SLO to dual enrollment classes. Results are to be broken down by question/topic in the next assessment. In addition, data will be divided for online and off-site dual enrolled sections. When will the improvements take place: The improvements will take place during the Fall 2021 semester. Next Assessment: Fall 2021		

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 *Interior Design, A.A.S.*

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The Interior Design program provides quality education for students to prepare them for entry level employment in the interior design field or to transfer to an accredited university for further education. The curriculum provides a foundation education covering a broad range of topics in interior design, art history, furniture history, and basic design. Computer aided drafting, rendering and business practices round out the curriculum. Students become knowledgeable in both residential and contract design.

Core Learning Outcome
CLO: Pilot Quantitative
Literacy:
Students will calculate,
interpret, and use
numerical and quantitative
information in a variety of
settings.

Operationalization:

There were five questions on the test:
Interprets Quantitatively Presents Quantitatively Analyzes Thoughtfully Communicates
Qualitatively and Persuasively Problem Solving

[x]QL

Lighting and Furnishings IDS 206, Loudoun Campus

Direct Measure: Calculations Test There has not been a previous assessment of this CLO.

Evaluation Methods

Provided Rubric Criteria or Question Topics: NVCC Pilot Quantitative Literacy Rubric (Spring 2017) combined with Calculations Test. There were five questions on the test, each matched one of the points on the Quantitative Literacy Rubric.

Interprets Quantitatively = question 1
Presents Quantitatively = question 5
Analyzes Thoughtfully = question 2
Communicates Qualitatively and
Persuasively = question 3
Problem Solving = question 4

Sample Size (Specify N/A where not offered)

Campus/ Modality	# of Total Sections Offered	# Sections Assessed	# Students Assessed	
LO	1	1	16	
Online	N/A	N/A	N/A	
DE*	N/A	N/A	N/A	
*Dual-enrollment				

^{*}Dual-enrollment

Assessment Results Semester/year data collected: Spring 2018

Target: 50% of students will score 70% or higher on the Calculations Test.

Results by In-Class, Online, Dual Enrollment:

Results by	Spring 2018		
Campus/ Modality	Average Score	Percent > [Target]	
LO	76	69	

Results by CLO Criteria:

Results by CLO	Spring 2018		
Criteria/ Question Topics	Average Score (out of 4)	% of Students <u>></u> Target	
Interprets Quant.	3.3	75	
2. Presents Quant.	2.69	56	
Analyzes Thoughtfully	3.56	75	
Communicates Qual.	2.69	56	
5. Problem Solving	2.81	69	

Current results improved: N/A: first assessment

Strengths by Criterion/ Question/Topic:

Students seem to do best at interpreting and analyzing data.

Weaknesses by Criterion/ Question/Topic:

Students appear to need to develop their problem solving and qualitative communications skills.

Use of Results Previous action(s) to improve CLO if

applicable: This is the first time this CLO has been assessed, therefore there are no previous results.

Target Met: [x] Yes [] No [] Partially

Based on recent results, areas needing improvement: Interior Design students find it difficult to do math in any form, despite the fact that they use it daily in the business of design. For this course, Lighting and Furnishings, faculty designed a test in which students calculate the amount of light for a space, the number of fixtures needed, then apply it to a plan. The majority of students were able to do the simple formulas to determine the amount of light and the number of fixtures required, but had more trouble with what to do with that information.

Current actions to improve CLO based on the results: Faculty will develop worksheets for students to practice calculations and lighting layouts. In addition, in order to remove the stress associated with taking a math test in a design course (though it's not new to this course), faculty will offer the test twice to allow students to learn from what errors they may have made the first time. This will be added to the course in Spring 2019.

Next assessment of this CLO: Fall 2022

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 *Liberal Arts. A.A.*

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The Associate of Arts degree major in Liberal Arts is designed for persons who plan to transfer to a four-year institution to complete a Bachelor of Arts Degree (B.A.).

Quantitative Literacy Students will calculate, interpret,

Core Learning Outcome

and use numerical and quantitative information in a variety of settings.

Operationalization: Students will:

- Interpret Quantitatively: Explains the numerical information presented in mathematical forms (equations, formulas, graphs, diagrams and tables).
- Present quantitatively: Converts the given information into mathematical forms such as tables, graphs, diagrams, and equations.
- Analyze thoughtfully: Draws relevant conclusions from provided information and data, and predicts future trends.
- Communicate qualitatively and persuasively: uses quantitative evidence to support the argument or purpose of the work (what evidence is used, how it is formatted and contextualized).
- Problem solving: Sets up a numerical problem and calculates the solution correctly

[x]QL

General Chemistry I & II CHM 111 and 112

Evaluation Methods

Direct Measure: Lab Report (pilot)
Rubric Criteria: QL Rubric for Lab
assignment: Five criteria presented on the
Quantitative Literacy (QL) Rubric:

- Interprets Quantitatively: Explains the numerical information presented in mathematical forms (equations, formulas, graphs, diagrams and tables).
- 7. Presents quantitatively: Converts the given information into mathematical forms such as tables, graphs, diagrams, and equations.
- 8. Analyzes thoughtfully: Draws relevant conclusions from provided information and data, and predicts future trends.
- Communicates qualitatively and persuasively: uses quantitative evidence to support the argument or purpose of the work (what evidence is used, how it is formatted and contextualized).
- Problem solving: Sets up a numerical problem and calculates the solution correctly

Sample Size (Specify N/A where not offered)

Campus/ Modality	# of Total Sections Offered	# Sections Assessed	# Students Assessed
AL	10	1	23
AN	18	1	25
MA	8	3	52
ME	0	0	0
LO	23	8	128
WO	8	0	0
Online	1	1	18
DE*	8	8	78
Total	76	22	324

*Dual-enrollment

Assessment Results' Calculation:

Semester/year data collected: Spring 2018 Target: The average score of students participating will be 70%. For itemized criteria, 70% of students will correctly answer

Assessment Results

each item.

Results by In-Class, Online, and Dual Enrollment:

Results by	Spring 2018		
Campus/ Modality	Average Score	% Percent Earned	
AL	16.8	84.1	
AN	14.7	73.4	
MA	17.9	89.6	
ME	N/A	N/A	
LO	14.2	71.1	
WO	DNR	DNR	
Online	16.8	84.0	
DE*	15.6	78.0	
Total Average	14.8	74	

DNR= Did Not Report Data

Results by CLO Criteria:

Results by	Spring 2018	
CLO Criteria/ Question Topics	Average Score	% Earned on Questions
1.	2.9	72.5
2.	3.0	75.0
3.	3.0	75.0
4.	3.0	75.0
5.	2.9	72.5
Total Average	3.0	74

Current results improved [X] Yes [] No [] Partially

Four out of the five campuses offering inperson Chemistry courses contributed data for this report, in addition to Online and DE courses. Although the larger sample of

Use of Results Previous action(s) to improve SLO:

This was the second round of assessing the QL objectives. In the January 2018 cluster meeting, the discipline group discussed the previous assessment in Fall 2017 and ways to improve the faculty participation and the Core Learning Outcomes. There were some questions regarding interpreting the rubric that seemed to be the reason for insufficient faculty participation. After the meeting, on January 05, an informative follow up email was sent to the cluster to allow enough time to plan for the semester. The following changes were assumed:

- To improve the consistency of the assessments and hence the results, two laboratory experiments were selected and shared with the faculty to use for the evaluation.
- To increase the students Core Learning Outcomes, a handout with guidelines regarding analysis of data, thinking quantitatively, and writing analytically was developed and shared with the discipline to distribute among all students on all campuses. This was to ensure that all students have access to the same information prior to their analytical writing and interpretation of data.
- To maintain standardization of the collected data, a table for collecting information was

Liberal Arts, A.A.

Average Score: Total Points in all courses ÷ Total Number of Students

Maximum points available = 20 points #(15.2/20)x100=76% and (16.7/20)x100=84%

students evaluated resulted in lower score in each criterion, the results for this assessment are considered more meaningful compared to fall 2017. In spite of the overall decrease in the average, the targeted values for the evaluation were met by each campus and on each criterion.

There was very little to no variations in the average score among criterion, which indicates students' overall preparation. Furthermore, students met the targeted goal for each item.

Strengths by Criterion/ Question/Topic:

Three of the criteria, "Presents quantitatively," "Analyzes thoughtfully," and "Communicates qualitatively and persuasively" were scored equally high.

"Interprets Quantitatively" and "problem solving" were among the weaknesses of the students evaluated. Both of these criteria are math related and more students find these types of assessments challenging. This may improve by addition of some kind of math related activity to the curriculum during the first few weeks of school.

developed and shared with the Assistant Deans.

Target Met: [X] Yes [] No [] Partially

All campuses met and some exceeded the targeted value. WO did not participate in the assessment, and only one course from each of AL and AN participated.

Compared to Fall 2017, the number courses participating increased from 10% to 29% participation in Spring 2018. The number of students participating in this assessment increased by over 200% compared to Fall 2017. Moreover, Online and DE courses have participated close to 100%.

Future results may be improved by addition of a lab activity at the beginning of the semester to familiarize students with some of the mathematical manipulation and graphical analysis that they would encounter throughout the course.

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 **Marketing, A.A.S.**

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The curriculum is designed for persons who seek full-time employment or advancement in areas involving marketing and marketing management. The career objectives include marketing assistant manager, store owner and department manager, sales supervisor, customer service representative, front-line supervisor, promotion and public relations assistant, advertising account associate, marketing communications assistant, international marketing intern, social media marketing specialist, brand ambassador, event marketing associate and e-commerce sales support for business, government and not-for-profit organizations.

	event marketing associate and e-commer	rce sales support for business, government and not-for-profit organizations.	
Core Learning Outcome	Evaluation Methods	Assessment Results Use of Results	
CLO: Quantitative Literacy Students will calculate, interpret, and use numerical and quantitative information in a variety of settings.	Merchandise Buying & Control MKT 227 Direct Measure: Comprehensive merchandising math exam used to evaluate CLO – selected as the General Education core competency evaluation of student math skills.	Target: 75% of students will meet skill requirements indicating mastery of SLO. Results: 12 out of 14 students (85%) successfully achieved the target: Semester O-44 pts. Target Met: [X] Yes [] No [] Partially The target was met or exceeded expectations for this CLO and for individual SLO components (see colum 3). This SLO was selected for the General Education Core Competency Assessment of student math skills Eighty-nine percent of the students successfully achieved the overall CLO target of 75%. This is a	
Operationalization: Students will be able to apply basic business math to inventory planning and control, pricing strategies, budget calculations, stock turns, and inventory loss. [x]QL	Includes stock turnover, planned purchases, open-to-buy, vendor discounts, inventory shrinkage, pricing, mark ups and mark downs, etc. Math exam part of the final comprehensive class exam. Exam attached. Faculty member evaluated each math question. Students were rated as underperforming (0-44 points) or meeting and exceeding expectations (45-60 points) Sample size: 19 students Sections surveyed: 1 at Annandale Total sections: 1	Semester 0-44 pts. 45-60 pts.	

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 **Respiratory Therapy, A.A.S.**

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The curriculum is designed to prepare students to be effective members of the healthcare team in assisting with diagnosis, treatment, management, and preventive care of patients with cardiopulmonary problems. Upon successful completion of the program, students are eligible to take the entry-level and advanced practitioner examinations leading to certification as a Certified Respiratory Therapist (CRT) and registration as a Registered Respiratory Therapist (RRT).

Students will calculate, interpret, and use numerical and quantitative information in a variety of settings. Operationalization: Students will appropriately interpret graphic depictions of ventilator waveforms as it applies to the patient's clinical status [X] QL Ventilation, specifically pertaining Graphic Waveforms, is being assessed using the following test questions: #18,19,21, 24, 25, 26, 28, 31. Ventilation, specifically pertaining Graphic Waveforms, is being assessed using the following test questions: #18,19,21, 24, 25, 26, 28, 31. Ventilation, specifically pertaining Graphic Waveforms, is being assessed using the following test questions: #18,19,21, 24, 25, 26, 28, 31. Sample Campus # of Total # Sections	Core Learning Outcome	Evaluatio	n Methods		Assessment Results			Use of Results	
Total AVG Total AVG Total AVG Total AVG Several years, and in her absence the content has not been fully re-absorbed into any specific course. Strengths by Criterion/ Question/Topic: Students will feel more confident in interpreting ventilator waveforms with the addition of content back into the curriculum with the addition, we will reach	Outcome CLO: Quantitative Literacy Students will calculate, interpret, and use numerical and quantitative information in a variety of settings. Operationalization: Students will appropriately interpret graphic depictions of ventilator waveforms as it applies to the patient's clinical status	Critical Care Monitor Direct Measure: RTH Ventilation, specifically Waveforms, is being a following test question 26, 28, 31. Sample Campus # of Total Sections Offered ME only 1 Online N/A DE* N/A	# Sections Assessed	# Students Assessed 15 N/A	Target: overall a assessn Results Results Current Strengt feel mor with the Weakne	Results by Campus/Modality ME Separate action Topic Results by CLO Criteria: Results criterion Compliance & Pictor Co	score 75% during an Fall 20 Average Average Average Average A disease (1) Yes [x] estion/Topeting ventiack into the	poly control of the c	Previous action(s) to improve CLO if applicable: There are no previous actions; this is the first-time this outcome has been monitored. Target Met: [] Yes [X] No [] Partially Based on recent results, areas needing improvement: Students are expected to identify graphic abnormalities, the problems and solutions as it relates to ventilator management. Overall performance in this area for these specific questions is poor. Where, when, and how this content is taught will be explored. Current actions to improve CLO based on the results: Because this content is very difficult to comprehend and difficult to cover in the limited class time, historically an outside speaker did an immersive workshop on this topic. This has not been done for the last several years, and in her absence the content has not been fully re-absorbed into any specific course. Curriculum mapping will have to be done in Fall 2018 to identify where this specific content is/should be taught. In addition, we will reach out to see if the workshops can be resumed in Summer 2019 and/or create similar content

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 Science, A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community college is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The curriculum is designed for persons who are interested in a professional or scientific program and who plan to transfer to a four-year college or

		re interested in a professional of scientific program at	
		the following fields: agriculture, biology, chemistry, p	re-dentistry, forestry, geology, home
	raphy, pharmacy, physics, physical therapy, pre-		
Core Learning Outcome	Evaluation Methods	Assessment Results	Use of Results
CLO: Quantitative	General College Physics I PHY 201	Semester/year data collected: Spring 2018	In Spring 2018, the achievement target was
Literacy			met and increased slightly from the previous
	Direct Measure: A thermodynamics problem	Achievement target: 70% average	year. Unlike the previous year's
Students will calculate,	was used to assess whether students could		assessments, there was no noticeable
interpret, and use	identify the correct formula, insert the	Results: In the following results, there are two	change from the first criteria of identifying the
numerical and quantitative	formula, and use algebra to solve the	percentages listed. The first percentage is for all	correct formula to the second and third
information in a variety of	problem. The problem was the same for all	students and the second percentage in	criteria which involves actual numerical and
settings.	sections of PHY 201 in the Spring 2018	(parentheses) is only for A.S. Science students.	algebraic manipulation. We have seen large
	assessment. The problem involved		decreases in this percentage in previous
Operationalization:	calculating the specific heat of a cup of water	Results: 75% (76%) of students possessed	years. There is a math prerequisite for the
	mass of water at a given temperature. A	the proficiency required.	course but students often come into the
correctly answering the	common proficiency rubric was used for	1.) 76% (78%) identified the correct	course having passed this class with a low
assigned problem:	scoring that involved a score of 0 to 2 for	law/formula necessary for the solution of	grade and may still struggle with
1.) identifying the correct	three criteria associated with correctly	the problem	mathematical concepts, and the cluster
formula	answering the assigned problem:	2.) 76% (78%) were able to insert correctly	believes that this was the major contribution
2.) utilizing the correct	4.) identifying the correct formula	the given information into the context of	to this decrease.
information/parameters	5.) utilizing the correct	the problem	
3.) using the correct	information/parameters	3.) 75% (76%) performed the necessary	In Fall 2017, the cluster created a
algebra to solve the	6.) using the correct algebra to solve the	algebra without mistakes	mathematical pretest for our PHY 201
problem	problem	Summary result is the lowest success	courses to asses our students' preparation in
	The question and rubric were approved by	percentage of the above 3 criteria, or	mathematics. This is a test that we give to the
1710	the Physics Cluster Meetings in the	75% (76%)	students on the first day of class. Most faculty
[X]QL	beginning of the 2016-2017 school year.	Achievement assessment goal was achieved	do this and this early warning may help the
	Complex	by 5% (6%).	students better prepare for the mathematical
	Sample:		rigor required in the course. Also, faculty
	Data was collected from 112 students in 7 out of 11 sections of PHY 201 from AL (10),	Summary:	regularly point out the mathematical requirements of the course through covering
	AN (16), WO (29), MA (21), and LO (36). We	Proficiency in the physics discipline is defined	the required material, and students can
	did not include dual enrollment sections. This	as the percentage of students who	determine whether they need to review
	may be something to consider in future	successfully perform all 3 criteria associated	various mathematical concepts or not.
	assessments if we can coordinate with the	with the rubric.	various mathematical concepts of flot.
	high school instructor. There was one section	There is very consistent result for all three	The results for A.S. Science students are
	of Online but they did not report results. Of	criteria.	approximately the same when compared to
	these 112 students, 78 were identified as	The results from this assessment indicate 750/ 614 PUN 2014	all students.
	A.S. Science students. This year, all physical	75% of the PHY 201 students and 76% of	dii stadonis.
	campuses which offer Physics contributed to	A.S. Science students taking PHY 201	The faculty at the Physics Cluster meeting in
	the results Special care was taken this year	possessed the necessary proficiency to	August 2018 decided to continue to assess

associated with this SLO.

successfully accomplish each of the 3 criteria

August 2018 decided to continue to assess

this SLO. Some talk was given to testing it

with our PHY 231 class but there are very few

the results. Special care was taken this year

to send multiple reminders via email and to

stress the importance of completing the

Science, A.S.

assessment in order to collect as much data as possible; however, our compliance rate was very similar to last year when 8 out of 12 sections submitted data. Annandale seems to have the lowest contribution rate (as measured by fraction of sections contributing).

Previous Assessment Results: In the previous year's assessment, the results were as follows:

- Results: 73% (71%) of students possessed the proficiency required.
 - 84% (81%) identified the correct law/formula necessary for the solution of the problem
 - 2.) 73% (71%) were able to insert correctly the given information into the context of the problem
 - 3.) 73% (74%) performed the necessary algebra without mistakes

Summary result is the lowest success percentage of the above 3 criteria, or 73% (71%).

Current results improved: [X] Yes [] No [] Partially

A.S. Science students in this class as it is geared mainly towards Engineering majors. Therefore, the cluster decided to stick with PHY 201.

The assessment methods and the proficiency rubric were all approved at the Physics Cluster meeting in August 2018. The assessment will be conducted on students that are program placed into the science program and also among all students in our courses. In addition, faculty are aware of the need for their continued focus and efforts in this area as well as allowing increased time for students to work on problems and examples to help them achieve our target. We plan to do all of this in Fall 2018.

Next Assessment: The assessment and data collection will occur in the Fall 2018 semester with detailed data analysis occurring in the Spring 2019 semester. We will perform this assessment in the same way as last year.

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 Social Sciences, A.S.

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: This program is designed for individuals who plan to transfer to a four-year college or university to complete a bachelor of science in one of the social sciences. It also prepares students for some teacher certification programs. Students from the A.S. program major in a wide variety of fields, including anthropology, ychology, public administration, social work, and sociology.

economics, government/political s	ci	cience, history, mass communications, pre-law, psych			
Core Learning Outcome		Evaluation Methods			
CLO: Quantitative Literacy	-	General C	hemistry I &	II CHM 111 a	nd 112
Students will calculate, interpret,			_		
and use numerical and		Direct Mea	asure: Lab R	eport (pilot)	
quantitative information in a					
variety of settings.				bric for Lab a	
		Five criteria	a presented o	on the Quantita	ative Literacy
Operationalization:		(QL) Rubri			
Five criteria presented on the				: Explains the	
Quantitative Literacy (QL)				mathematica	
Rubric:				aphs, diagram	
Interprets Quantitatively:	Presents quantitatively: Converts the given				
Explains the numerical				ıatical forms sı	uch as tables,
information presented in	graphs, diagrams, and equations.				
mathematical forms (equations,	Analyzes thoughtfully: Draws relevant conclusions				
formulas, graphs, diagrams and	from provided information and data, and predicts				
tables). Presents quantitatively:	future trends. Communicates qualitatively and persuasively: uses				
Converts the given information			•	support the a	•
into mathematical forms such as				at evidence is	
tables, graphs, diagrams, and			d and context		uscu, now it
equations.				p a numerical	problem and
Analyzes thoughtfully: Draws			the solution o		F
relevant conclusions from				,	
provided information and data,		Sample:			
and predicts future trends.		Campus/	# Sections	# Sections	# Students
Communicates qualitatively and		Modality	Offered	Assessed	Assessed
persuasively: uses quantitative		ΔΙ	10	1	23

mple:			
ampus/ lodality	# Sections Offered	# Sections Assessed	# Students Assessed
L	10	1	23
N	18	1	25
IA	8	3	52
_			

A١ argument or purpose of the work M (what evidence is used, how it is ME 0 0 0 formatted and contextualized). LO 23 8 128 WO 8 0 0 18 Online 1 1 calculates the solution correctly. DE* 8 8 78 76 324 Total 22

*Dual-enrollment

evidence to support the

Problem solving: Sets up a

numerical problem and

[x]QL

Assessment Results' Calculation:

Semester/year data collected: Spring 2018

Assessment Results

Target: The average score of students participating will be 70%. For itemized criteria. 70% of students will correctly answer each item.

Results:

Results by	Spring 2018		
Campus/ Modality	Average Score	%Percent Earned	
AL	16.8	84.1	
AN	14.7	73.4	
MA	17.9	89.6	
ME	N/A	N/A	
LO	14.2	71.1	
WO	DNR	DNR	
Online	16.8	84.0	
DE*	15.6	78.0	
Total Average	14.8	74	

DNR=Did Not Report Data

Results by CLO Criteria:

Results by CLO	Spring 2018	
Criteria/ Question Topics	Average Score	% Earned on Questions
1.	2.9	72.5
2.	3.0	75.0
3.	3.0	75.0
4.	3.0	75.0
5.	2.9	72.5
Total Average	3.0	74

Current results improved [X] Yes [] No [] Partially

Four out of the five campuses offering inperson Chemistry courses contributed data for this report, in addition to Online and DE

Previous action(s) to improve SLO:

Use of Results

This was the second round of assessing the QL objectives. In the January 2018 cluster meeting, the discipline group discussed the previous assessment in Fall 2017 and ways to improve the faculty participation and the Core Learning Outcomes. There were some questions regarding interpreting the rubric that seemed to be the reason for insufficient faculty participation. After the meeting, on January 05, an informative follow up email was sent to the cluster to allow enough time to plan for the semester. The following changes were assumed:

- To improve the consistency of the assessments and hence the results, two laboratory experiments were selected and shared with the faculty to use for the evaluation.
- To increase the students Core Learning Outcomes, a handout with guidelines regarding analysis of data, thinking quantitatively, and writing analytically was developed and shared with the discipline to distribute among all students on all campuses. This was to ensure that all students have access to the same information prior to their analytical writing and interpretation of data.
- To maintain standardization of the collected data, a table for collecting information was developed and shared with the Assistant Deans.

Target Met: [X] Yes [] No [] Partially

Social Sciences, A.S.

Average Score: Total Points in all courses ÷ Total Number of Students

Maximum points available = 20 points #(15.2/20)x100=76% and (16.7/20)x100=84%

courses. Although the larger sample of students evaluated resulted in lower score in each criterion, the results for this assessment are considered more meaningful compared to fall 2017. In spite of the overall decrease in the average, the targeted values for the evaluation were met by each campus and on each criterion.

There was very little to no variations in the average score among criterion, which indicates students' overall preparation. Furthermore, students met the targeted goal for each item.

Strengths by Criterion/ Question/Topic:

Three of the criteria, "Presents quantitatively," "Analyzes thoughtfully," and "Communicates qualitatively and persuasively" were scored equally high.

"Interprets Quantitatively" and "problem solving" were among the weaknesses of the students evaluated. Both of these criteria are math related and more students find these types of assessments challenging. This may improve by addition of some kind of math related activity to the curriculum during the first few weeks of school.

All campuses met and some exceeded the targeted value. WO did not participate in the assessment, and only one course from each of AL and AN participated.

Compared to Fall 2017, the number courses participating increased from 10% to 29% participation in Spring 2018. The number of students participating in this assessment increased by over 200% compared to Fall 2017. Moreover, Online and DE courses have participated close to 100%.

Future results may be improved by addition of a lab activity at the beginning of the semester to familiarize students with some of the mathematical manipulation and graphical analysis that they would encounter throughout the course.

Disciplines

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 **Chemistry**

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Discipline Purpose Statement (Discipline Mission): The mission of the chemistry discipline is to provide a world-class face-to-face, hybrid, and online education and prepare students for graduation, transfer, and entrance into a world of competitive workforce in science, engineering, or non-science fields. The discipline also provides the students with relevant knowledge to apply to other disciplines and the outside world.

Discipline Goals: The primary goal of the chemistry discipline is to enable the students to achieve proficiency in: Critical Thinking; Problem-Solving; Laboratory skills;

Communication skills; Quantitative Literacy; Scientific Literacy.

Core Learning Outcomes CLO: Quantitative Literacy Students will calculate, interpret, and use numerical and quantitative information in a variety of settings.

Operationalization:
Five criteria presented on the
Quantitative Literacy (QL) Rubric
I. Interprets Quantitatively:
Explains the numerical
information presented in
mathematical forms (equations,
formulas, graphs, diagrams and
tables).

II. Presents Quantitatively: Converts the given information into mathematical forms such as tables, graphs, diagrams, and equations.

III. Analyzes Thoughtfully: Draws relevant conclusions from provided information and data, and predicts future trends.

IV. Communicates Qualitatively and Persuasively: Uses quantitative evidence to support the argument or purpose of the work (what evidence is used, how it is formatted and contextualized).

V. Problem Solving: Sets up a numerical problem and calculates the solution correctly Evaluation Methods
Course(s) Assessed: General Chemistry I and II
(CHM 111 and CHM 112)

Direct Measure: Lab Report (pilot)

Rubric Criteria: QL Rubric for Lab assignment: I. Interprets Quantitatively, II. Presents quantitatively, III. Analyzes thoughtfully, IV. Communicates qualitatively and persuasively, and V. Problem solving

Sample Size (Specify N/A where not offered.)

Compuel	Total #	#	#
Campus/ Modality	Sections	Sections	Students
Wiodanty	Offered	Assessed	Assessed
AL	10	1	23
AN	18	1	25
MA	8	3	52
ME	N/A	N/A	N/A
LO	23	8	128
WO	8	0	0
ONLINE	1	1	18
DE*	8	8	78
Total	76	22	324

*Dual-enrollment

Assessment Results' Calculation:
Average Score: Total Points in all courses ÷ Total
Number of Students

Number of Students
Maximum points available = 20 points
#(15.2/20)x100=76%
and (16.7/20)x100=84%

Assessment Results Semester/year data collected: Spring 2018

Target: The average score of students participating will be 70%. For itemized criteria, 70% of students will correctly answer each item.

Results by In-Class, Online, and Dual Enrollment: (Specify N/A where not offered.)

Results by Campus/	Current Assessment Results		
Modality	Average Score	%Percent Earned	
AL	16.8	84.1	
AN	14.7	73.4	
MA	17.9	89.6	
ME	N/A	N/A	
LO	14.2	71.1	
WO	DNR	DNR	
ONLINE	16.8	84.0	
DE*	15.6	78.0	
Total	16	80%	

*Dual-enrollment

DNR= Did Not Report Data

Results by CLO Criteria/	Current Assessment Results	
Question Topics	Average	%
1.	2.9	72.5
2.	3.0	75.0
3.	3.0	75.0
4.	3.0	75.0
5.	2.9	72.5
Total	14.8	74%
*Dual-enrollment		

Use of Results
Previous action(s) to improve

SLO: This was the second round of assessing the QL objectives. In the January 2018 cluster meeting, the discipline group discussed the previous assessment and ways to improve the faculty participation and the Core Learning Outcomes. There were some questions regarding interpreting the rubric that seemed to be the reason for insufficient faculty participation. After the meeting, on January 05, an informative follow up email was sent to the cluster to allow enough time to plan for the semester.

The following changes were assumed:

To improve the consistency of the assessments and hence the results, two laboratory experiments were selected and shared with the faculty to use for the evaluation. To increase the students Core Learning Outcomes, a handout with guidelines regarding analysis of data, thinking quantitatively, and writing analytically was developed and shared with the discipline to distribute among all students on all campuses. This was to ensure that all students have access to the same information prior to their

Chemistry

SLO: Criteria presented in the
Discipline Review Report (2011-
2014) for Student Learning
Outcome (SLO). Students will use
numerical values to perform
various calculations and draw
reasonable conclusion numbers
8, 9, 10, 11, 13, 14, 15 and 16.
SLO 22: Students will use
graphical methods to organize
and interpret data.

Current results improved [*] Yes [] No [x] Partially

Four out of the five campuses offering in-person Chemistry courses contributed data for this report, in addition to NOVA Online and DE courses. Although the larger sample of students evaluated resulted in lower score in each criterion, the results for this assessment are considered more meaningful compared to Fall 2017. In spite of the overall decrease in the average, the targeted values for the evaluation were met by each campus and on each criterion.

There was very little-to-no variations in the average score among criterion, which indicates students' overall preparation. Furthermore, students met the targeted goal for each item.

Strengths by Criterion/ Question/Topic:

Three of the criteria, "Presents Quantitatively", "Analyzes Thoughtfully", and "Communicates Qualitatively And Persuasively" were scored equally high.

"Interprets Quantitatively" and "Problem Solving" were among the weaknesses of the students evaluated. Both of these criteria are math related and more students find these types of assessments challenging. This may improve by adding some kind of math related activity to the curriculum during the first few weeks of school.

analytical writing and interpretation of data.

To maintain standardization of the collected data, a table for collecting information was developed and shared with the Assistant Deans.

Target Met: [*] Yes [] No [] Partially

Based on recent results, areas needing improvement:
All campuses met and some exceeded the targeted value. WO did not participate in the assessment, and only one course from each of AL and AN participated.

Compared to Fall 2017, the number of participating courses increased from 10% to 29% in Spring 2018. The number of students participating in this assessment increased by over 200% compared to Fall 2017.

Current action(s) to improve CLO, based on results:

Future results may be improved by adding a lab activity at the beginning of the semester to familiarize students with some of the mathematical manipulation and graphical analysis that they would encounter throughout the course.

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 **Geology**

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Discipline Purpose Statement:

Core Learning Outcome	Evaluation Methods	Assessment Results			Use of Results		
CLO: Quantitative Literacy	Course: Physical Geology GOL 105	Semester/year data collected: Fall 2017			Previous action(s) to improve CLO: During the Fall 2017 semester, the GOL		
	Measure Used: Seismic wave analysis exercise.	Target: 70% of students will score 70% or higher on				discipline continued to work on the	
Students will	Assessment of SLO #3 (used to assess QL),	assignment				improvement of SLO data focusing on	
calculate, interpret,	utilized a laboratory assignment designed to	Out of 18 sec	tions taugh	t on all cam	puses, data	was	faculty/adjunct communication and
and use numerical	demonstrate the process of finding earthquake	collected from	n 13 standa	rd sections	on the AN,	AL, LO,	clarity of SLO assessment methods. Al
and quantitative	epicenters. This task required students to create a	and WO cam					actions were intended to increase the
nformation in a	graph using seismic wave data and then use the	assessment.					number of sections reporting data.
ariety of settings.	graph to determine distances of various recording	A.S. Science					Actions were taken in two forms:
	stations from earthquake epicenters. From this	results and pr	ovided a so	core of succ	essful or no	t	discussions at discipline meeting and
Operationalization:	information, students were then asked to	successful.					email discussions between discipline
Students will use	triangulate an earthquake epicenter and indicate its						SLO liaison and faculty as well as facu
graphical methods	location on a map. Success on this SLO was	Results by In-Class, Online, Dual Enrollment: (Specify				Specify	and adjunct faculty on each campus.
to organize and	based on a point scale for the entire exercise.	N/A where no		nat Danvilta	A	ot Deculto	Results of these current efforts offered
interpret quantitative	Students enrolled in COL 105 sources at the AN	Results by		ent Results udents	Assessme Science		little change from the previous semeste
data	Students enrolled in GOL 105 courses at the AN,	Campus/		7-18	201		in terms of the number of sections
	AL, LO, WO, and NOVA Online campuses took part in this assessment and results were	Modality	Average	Percent	Average	Percent	reporting data. However, the discipline succeeded in our first separate reportir
[x] QL	determined for A.S. Science degree students as		Score	<u>></u> Target	Score	<u>></u> Target	of delineated data between standard,
[x] &r	well as those students seeking non-science	Campus	N/A	89.6	N/A	89%	NOVA Online, and DE courses. The
	degrees. No data was provided from MA campus	Online	N/A	100	N/A	100%	discipline must keep working on
	courses at this time. (MA campus DNR).	DE*		87%		90%	improving the communication aspect o
	Courses at the time. (Wirt samples Bitity).		ont	87%		90%	assessment, especially from adjunct
	Data was collected from 13 of 17 in-class sections	*Dual-enrollment Target: An accumulation of 70% of possible points was considered successful for non-science majors and 90% for science majors.			faculty.		
	and 1 of 1 NOVA Online section of GOL 105				,		
	offered during the Fall 2017 semester. No DE				Based on recent results, areas		
	(Dual-enrollment) courses were offered this				needing improvement:		
	semester.					The Fall 2017 assessment overall	
		Non-science majors scored well above their 70% successful completion target in both NOVA Online and			results met the 90% passing goal for		
	SLO #3 Assessment Method Example attached.				science majors established by the A.S		
		standard courses. Overall, science majors achieved their				Science Program SLO committee and	
		target of 90%, however, the specific breakdown of the total data showed that NOVA Online achieved 10% above target and standard 1% below. Results for 2016-17 academic year:			geology discipline. While standard		
					courses fell short by 1%, the discipline		
					considers this result within acceptable		
					range as it represents an improvement from last assessment. NOVA Online		
				s were succ			
		• 88 %	of the scie	ence majors	were succe	ssful	results exceeded their targets for both major and non-majors by a considerab
	0						

margin; a success in the view of the

Sample Size (Specify N/A where not offered)

Geology

Campus/ Modality	Total # Sections	# Sections	Students Assessed	
Wiodality	Offered	Assessed	#	%
Campus	13	12	280	100
Online	1	1	31	100
DE*	N/A	N/A		
Total	14	13	311	100

^{*}Dual-enrollment

Results for overall students enrolled in the 2017-18 academic year rose three percentage points above those of the previous year for the non-science major population and science majors rose by 2% from the previous year

discipline. The current data reflects that the success of our students completing SLO #3 related tasks rose, although not significantly. This was the first semester GOL separated NOVA Online from the overall data, so no comparison can be made to past results for this course type. While GOL courses met their overall objectives, the increase in the percentage of successful students was small. Therefore, we can consider our results stable when compared with previous semesters. Although our goals were met or exceeded, the GOL discipline should continue discussions for improving student success during future meetings, perhaps with a focus on student interpretational skills when extracting meaning from graphs. The Spring 2018 discipline meeting will be the first chance to discuss the path forward.

The established target goal of assessing 70% of all GOL 105 sections taught at NOVA was met this semester with an unchanged 76% of all sections reporting from Fall 2016. The discipline must continue to work on improving communications in an effort in increase the reporting percentage during our next assessment. Topic will be further discussed at next discipline meeting.

Target Met: [X] Yes [] No [] Partially

Based on recent results, areas needing improvement: Students generally need more explanation for interpreting graphs drawn from collected data.

Next assessment of this CLO: Spring 2020?

Quantitative Literacy Core Learning Competency Assessment Report: 2017-2018 Math

NOVA Mission Statement: With commitment to the values of access, opportunity, student success, and excellence, the mission of Northern Virginia Community College is to deliver world-class in-person and online post-secondary teaching, learning, and workforce development to ensure our region and the Commonwealth of Virginia have an educated population and globally competitive workforce.

Program Purpose Statement: The curriculum is designed for persons who plan to transfer to a four-year college or university to complete a baccalaureate degree. This curriculum is designed to prepare students to major in one of the following fields: mathematics, mathematics education, statistics, operations research, applied mathematics or

compute	er science.
Core	Learning

Outcome

Outcome	
CLO: Quantitative	Calculus I N
Literacy	
	Direct Meas
Students will	173.
calculate, interpret,	
and use numerical	Sample:
and quantitative	Campus/
information in a	Campus/

Operationalization: Grade on Final Exam in MTH 173.

variety of settings.

MTH 173

sure: Grade on Final Exam in MTH

Evaluation Methods

Campus/ Modality	# of Total Sections Offered	# Sections Assessed	# Students Assessed
AL	5	1	25
AN	11	1	13
MA	7	1	25
LO	6	0	0
WO	3	1	23
Online	7	0	0
DE*	1	0	0
Total	40	4	86

*Dual-enrollment

Results by Program Placement	# of Students in Spring 2018
AAS-Architecture	2
AS-Computer Science	21
AS-Engineering	32
AS-General Studies	2
AS-Science	24
AS-Science/Mathematics	4
Career Exploration	1
Total	86

Assessment Results Semester/vear data collected: Spring 2018

Target: 50% of students will score at least a 70% on the final exam

Results: Since most campuses used results from one section, the results have great variability. In addition, a common assessment was not used.

Results by Campus/	Spring 2018			
Modality	Average Score	Percent <u>></u> Target		
AL	75.36	64%		
AN	56.65	31%		
MA	61.16	32%		
LO	DNR	DNR		
WO	48.37	22%		
Online	DNR	DNR		
Total	61.18	38%		

DNR: Did Not Report Data

Results by Program	Spring 2018			
Placement	Average Score	Percent <u>></u> Target		
AAS-Architecture	44.75	50%		
AS-Computer Science	58.16	38%		
AS-Engineering	64.83	41%		
AS-General Studies	56.20	50%		
AS-Science	59.98	33%		
AS-Science/Mathematics	72.10	50%		
Career Exploration	36.20	0%		

Use of Results

Target Met: [] Yes [] No [X] Partially Only one campus (AL) met the target. Two programs met the target.

Based on recent results, areas needing **improvement:** Previously determined SLO questions were not used to assess 2017-18 SLOs. A temporary change in leadership and lack of an SLO lead for the 2017-18 academic year have been resolved for the 2018-19 year. Further SLO collection is being done using common questions instead of collecting final exam scores. Due to the collection of final exam scores as data, the areas needing improvement are unclear. Further, collection of data did not include an adequate number of campuses/modalities or sections. Collection of data is the key area needing improvement to make results meaningful.

Current actions to improve CLO based on the results: This CLO will be reassessed in a more meaningful way according to the CLO assessment schedule. The CLO Quantitative Literacy will be assessed in the new MTH 154 Quantitative Literacy course.

PATHWAY TO THE AMERICAN DREAM—NOVA'S STRATEGIC PLAN 2017-2023

THE NOVA COMMITMENT

As its primary contributions to meeting the needs of the Commonwealth of Virginia, the Northern Virginia Community College pledges to advance the social and economic mobility of its students while producing an educated citizenry for the 21st Century.

THE STRATEGIC PLAN GOALS AND OBJECTIVES

To deliver on this commitment NOVA will focus its creativity and talent, its effort and energy, and its resources and persistence, on achieving three overarching goals—success, achievement, and prosperity. It will strive to enable **Every Student to Succeed, Every Program to Achieve, and Every Community to Prosper.**

To advance the completion agenda described above, thereby promoting students' success and enhancing their social mobility, ensuring that programs achieve, and producing an educated citizenry for the 21st Century, the following goals and objectives are adopted:

GOAL 1: Every Student Succeeds

- · Objective 1: Develop a College-wide approach to advising that ensures all students are advised and have access to support throughout their time at NOVA
- Objective 2: Implement VIP-PASS System as the foundational technology based on NOVA Informed Pathways for student self-advising, assignment and coordination of advisors, and course registration

GOAL 2: Every Program Achieves

- Objective 3: Develop comprehensive, fully integrated Informed Pathways for every program to ensure seamless transitions from high school and other entry points to NOVA, and from NOVA to four-year transfer institutions or the workforce
- Objective 4: Develop effective processes and protocols for programmatic College-wide collective decisions that include consistent, accountable leadership and oversight of each academic program with designated "owners," active advisory committees, clear student learning outcomes and assessments, and program reviews in all modalities of instruction
- Objective 5: Align NOVA's organizational structures, position descriptions, and expectations for accountability with its overarching mission to support student engagement, learning, success and institutional effectiveness

GOAL 3: Every Community Prospers

- · Objective 6: Enhance the prosperity of every community in Northern Virginia by refocusing and prioritizing NOVA's workforce development efforts
- Objective 7: Further develop NOVA's IT and Cybersecurity programs to support regional job demand and position NOVA as the leading IT community college in the nation
- Objective 8: Re-envision workforce strategies and integrate workforce development into a NOVA core focus
- Objective 9: Plan to expand the breadth and reach of NOVA's healthcare and biotechnologyprograms, and prioritize future programs to support regional economic development goals

Northern Virginia Community College

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