

Stay Connected With Us!

Students have multiple options to connect with an advisor for assistance! You don't need to be assigned an advisor to get your questions answered.



NOVA | Northern Virginia
Community College



IN-PERSON

Simply visit one of our campus **Student Services Centers** and receive face-to-face advising assistance.



VIRTUAL LOBBY

Virtual Lobby offers advising sessions using video technology by Zoom. Students can sign in to the virtual lobby by logging into **Q-Less/NOVAQ**. Select your preference to call a virtual team member or click the link to join a virtual meeting



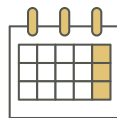
CHAT

Our **online chat service** makes it easier for you to connect with an advisor if you have a quick question or need additional direction.



EMAIL

You can email **virtual advising** for general questions or the campus **counseling department** for support with challenging issues that may interfere with academic and personal responsibilities. Most response times are less than 24-hours!



APPOINTMENT

Current students can log on to NAVIGATE Student from **MyNOVA** to schedule and see active or past appointments. Check out the **NAVIGATE Tutorials** for assistance.



CALL CENTER

Call Center representatives are equipped to navigate the College website, MyNOVA and other applications to effectively assist callers by phone at 703-323-3000 or 877-408-2028 or online chat. You do not need to be assigned to an advisor. Any advisor can assist you!