



Stay Connected With Us!

Students have multiple options to connect with an advisor for assistance! You don't need to be assigned an advisor to get your questions answered.



IN-PERSON

Simply visit one of our campuses [Student Services Centers](#) and receive on-demand assistance.

VIRTUAL LOBBY

Virtual Lobby offers advising sessions using video technology by Zoom. Students can sign-in to the virtual lobby by logging into [Q-Less/NOVAQ](#). Enter your preference for a callback or a virtual meeting.



CHAT

Our [online chat service](#) makes it easier for you to connect with an advisor if you have a quick question or need additional direction.

EMAIL

You can email [virtual advising](#) for general questions or the campus [counseling department](#) for support with challenging academic issues that may interfere with academic and personal responsibilities. Most response times are less than 24-hours!



APPOINTMENT

Current students can log on to **NAVIGATE Student** from [MyNOVA](#), you can schedule and see active or past appointments. Check out the [NAVIGATE Tutorials](#) for assistance. You do not need to be assigned to an advisor. Any advisor can assist you!

CALL CENTER

[Call Center](#) representatives are equipped to navigate the College website, MyNOVA and other applications to effectively assist callers by phone, 703-323-3000 or 877-408-2028 and online chat.

