FREE Live, Online, Personalized Learning Assistance In

BASIC MATH * ALGEBRA * GEOMETRY * CALCULUS

When you're stuck on a math problem at midnight and need a real person to help you get back on track –
Try SMARTHINKING!

When you want help
Learning to graph an equation -
Try SMARTHINKING!

When you're halfway through a course but need a refresher on what you learned the second week of class –
Try SMARTHINKING!

Anytime, Anywhere –
Try SMARTHINKING

STEP 1: CREATE or UPDATE YOUR ACCOUNT

**TO CREATE A NEW ACCOUNT**

1. Go to www.smarthinking.com, enter the username: nvccloudounf03 and password: online03help
2. Complete the Registration Form; choose a new username and password. Use this login whenever you need help.

**IF YOU ALREADY HAVE AN ACCOUNT AND NEED TO UPDATE IT**

1. Log into SMARTHINKING using your existing username and password.
2. Click on “My Account.”
3. Click the icon on the left side: “If you received a new username...”
4. Enter the new username: nvccloudounf03 and password: online03help - this will recharge your account.

STEP 2: GET HELP

- Connect With an e-structor and interact with a live tutor when you have a question.
  
  Note: The first time you use SMARTHINKING, you will get a “plug-in” notice. You must click “Yes” when asked if you will accept the plug-in.

- Pre-Schedule a 30 minute session with a private tutor in the subject area of your choice.

- Submit a Question and a tutor will reply usually within 24 hours.

STEP 3: PROBLEMS? CHECK YOUR TECH

**Processor:** Pentium 100 processor (or Mac equivalent).

**Browser:** For IBM PC Compatibles users - Netscape Navigator or Communicator 4.07 or better, or Internet Explorer 4.01 or better. For Apple Mac users - Internet Explorer required.

**Connection:** 28.8K modem, 56K modem recommended.

Need help using SMARTHINKING?
E-mail Customer Support at support@smarthinking.com or call (888) 430-7429 ext. 1

Register and Login for more information on live tutoring hours and the other services available to you!